

| THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison<br>FY25-FY26 | JUL           | AUG           | SEP           | OCT           | NOV           | DEC           | JAN           | FEB           | MAR           | APR           | MAY           | JUN     | FY YTD total   |      | Difference: YTD<br>FY26 minus<br>YTD FY25 |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------|----------------|------|---|
| <b>PROGRAMS</b>  |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| Total number all library programs FY25                                       | 44            | 38            | 46            | 59            | 51            | 53            | 48            | 54            | 61            | 68            | 59            | 56      | 637            | FY25 |   |
| Total number all library programs FY26 (Note 13)                             | 52            | 38            | 58            | 67            | 56            | 44            | 49            | 61            | 61            | 77            | 75            |         | 638            | FY26 | 57  |
| Total number all program attendees FY25                                      | 1,016         | 788           | 1,536         | 2,640         | 1,350         | 1,213         | 1,109         | 1,492         | 1,884         | 3,673         | 3,002         | 1,671   | 21,374         | FY25 |   |
| Total number all program attendees FY26 (Note 13)                            | 1,518         | 1,072         | 2,138         | 2,894         | 1,289         | 1,222         | 1,139         | 2,071         | 1,748         | 3,371         | 3,331         |         | 21,793         | FY26 | 2,090                                     |
| Total number of additional views of recorded programs FY25                   |               | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0       | -              | FY25 |   |
| Total number of additional views of recorded programs FY26 (Note 11)         |               | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | -       | -              | FY26 | -   |
| <b>LIBRARY CARDS</b>   |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| Total number of current cardholders (R/NR) at end of month FY25              | 15,549        | 15,659        | 15,754        | 16,532        | 16,622        | 16,676        | 16,748        | 16,817        | 16,856        | 16,889        | 16,883        | 16,869  | 16,869         | FY25 |   |
| Total number of current cardholders (R/NR) at end of month FY26              | 16,852        | 16,749        | 16,717        | 13,227        | 13,166        | 13,129        | 13,089        | 13,130        | 13,169        | 13,199        | 13,233        |         |                | FY26 | (3,650)                                   |
| <b>COLLECTION</b>  |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| Total collection size FY25   | 383,607       | 382,619       | 382,352       | 383,354       | 384,536       | 384,493       | 385,104       | 384,119       | 384,910       | 385,033       | 386,264       | 386,785 | 386,785        | FY25 |   |
| Total collection size FY26 (Note 1)  | 385,321       | 385,875       | 387,787       | 389,279       | 390,277       | 393,215       | 375,152       | 375,613       | 377,536       | 377,640       | 377,764       |         |                | FY26 |   |
| Cumulative total number of linear feet of Archives collection FY25           |               |               |               |               |               |               |               |               |               |               |               |         | 6,130          | FY25 |   |
| Cumulative total number of linear feet of Archives collection FY26           |               |               |               |               |               |               |               |               |               |               |               |         | 6,520          | FY26 |   |
| <b>CIRCULATION</b>   |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| Total circulation of all items (including self-check) FY25                   | 58,613        | 57,297        | 54,590        | 57,999        | 57,991        | 57,587        | 58,565        | 54,316        | 60,757        | 57,504        | 58,395        | 58,083  | 691,697        | FY25 |   |
| Total circulation of all items (including self-check) FY26 (Note 2)          | 54,009        | 53,732        | 51,781        | 54,296        | 52,614        | 55,276        | 57,814        | 53,971        | 58,863        | 54,533        | 61,211        |         | 608,100        | FY26 | (25,514)                                  |
| <b>OTHER COLLECTION USE</b>  |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| In-House Circulation of circulating electronic equipment                     | 59            | 24            | 32            | 57            | 50            | 24            | 16            | 29            | 23            | 46            | 34            |         |                |      |   |
| TUFL items sent to other libraries for interlibrary loan                     | 2,928         | 3,029         | 2,794         | 2,837         | 2,892         | 3,159         | 3,047         | 2,826         | 3,291         | 2,928         | 3,035         |         |                |      |   |
| <b>Total Other Collection Use</b>  | <b>2,987</b>  | <b>3,053</b>  | <b>2,826</b>  | <b>2,894</b>  | <b>2,942</b>  | <b>3,183</b>  | <b>3,063</b>  | <b>2,855</b>  | <b>3,314</b>  | <b>2,974</b>  | <b>3,069</b>  | -       | -              |      |   |
| <b>TOTAL USE OF COLLECTION (Note 9)</b>                                      | <b>56,996</b> | <b>56,785</b> | <b>54,607</b> | <b>57,190</b> | <b>55,556</b> | <b>58,459</b> | <b>60,877</b> | <b>56,826</b> | <b>62,177</b> | <b>57,507</b> | <b>64,280</b> | -       | <b>641,260</b> |      |   |
| Total circulation using self-check FY25                                      | 11,173        | 10,590        | 9,696         | 9,895         | 10,191        | 9,479         | 10,052        | 10,088        | 11,472        | 9,283         | 10,770        | 11,602  | 124,291        | FY25 |   |
| Percentage self-check FY25   | 19%           | 18%           | 18%           | 17%           | 18%           | 16%           | 17%           | 19%           | 19%           | 16%           | 18%           | 20%     | 18%            |      |   |
| Total circulation using self-check FY26                                      | 11,151        | 8,656         | 8,566         | 9,687         | 7,759         | 7,204         | 11,127        | 10,448        | 10,936        | 9,516         | 10,734        |         | 105,784        | FY26 | (6,905)                                   |
| Percentage self-check FY26   | 21%           | 16%           | 17%           | 18%           | 15%           | 13%           | 19%           | 19%           | 19%           | 17%           | 18%           | #DIV/0! | 17%            |      |   |
| Total circulation of downloadables FY25                                      | 13,030        | 13,070        | 12,338        | 12,648        | 12,052        | 14,603        | 15,530        | 13,871        | 15,460        | 14,448        | 15,452        | 15,717  | 168,219        | FY25 |   |
| Percentage downloadable FY25   | 22%           | 23%           | 23%           | 22%           | 21%           | 25%           | 27%           | 26%           | 25%           | 25%           | 26%           | 27%     | 24%            |      |   |
| Total circulation of downloadables FY26 (Notes 10 & 12)                      | 16,526        | 16,584        | 15,191        | 15,616        | 15,422        | 15,986        | 16,429        | 14,212        | 15,738        | 14,255        | 15,293        |         | 171,252        | FY26 | 18,750                                    |
| Percentage downloadable FY26   | 31%           | 31%           | 29%           | 29%           | 29%           | 29%           | 28%           | 26%           | 27%           | 26%           | 25%           | #DIV/0! | 28%            |      |   |
| <b>REFERENCE QUESTIONS</b>   |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| Total numbers of all Reference Qs library-wide FY25                          | 5,952         | 5,981         | 5,009         | 5,403         | 4,349         | 4,183         | 4,511         | 4,034         | 4,989         | 4,310         | 3,917         | 4,282   | 56,920         | FY25 |   |
| Total numbers of all Reference Qs library-wide FY26 (Note 3)                 | 4,712         | 4,491         | 3,866         | 3,917         | 3,045         | 2,714         | 3,413         | 3,640         | 3,380         | 3,342         | 3,918         |         | 40,438         | FY26 | (12,200)                                  |
| <b>INTERNET</b>  |               |               |               |               |               |               |               |               |               |               |               |         |                |      |   |
| Total number of views of library homepage FY25                               | 24,754        | 27,466        | 23,004        | 25,465        | 30,600        | 28,078        | 26,481        | 26,345        | 33,886        | 26,692        | 26,475        | 24,895  | 324,141        | FY25 |   |
| Total number of views of library homepage FY26 (Note 4)                      | 29,033        | 31,732        | 26,011        | 25,387        | 23,390        | 23,208        | 25,261        | 23,311        | 24,349        | 22,269        | 21,193        |         | 275,144        | FY26 | (24,102)                                  |
| Total number unique webpage users/visits FY25                                | 9,923         | 9,640         | 9,154         | 9,905         | 9,319         | 9,004         | 10,579        | 10,602        | 10,907        | 10,619        | 10,230        | 9,534   | 119,416        | FY25 |   |
| Total number unique webpage users/visits FY26                                | 10,568        | 11,185        | 10,344        | 10,698        | 10,118        | 9,171         | 8,907         | 8,527         | 8,685         | 8,517         | 7,435         |         | 104,155        | FY26 | (5,727)                                   |
| Total number searches in CU Online/LHO FY25                                  | 39,453        | 42,426        | 80,003        | 66,133        | 38,076        | 38,561        | 45,851        | 38,551        | 43,611        | 38,445        | 56,582        | 68,306  | 595,998        | FY25 |   |
| Total number searches in CU Online/LHO FY26                                  | 41,984        | 125,730       | 66,235        | 74,584        | 88,690        | 70,865        | 59,882        | 81,590        | 201,630       | 73,239        | 113,325       |         | 997,754        | FY26 | 470,062                                   |

|  |        |        |        |        |        |        |        |        |        |        |        |        |         |      |          |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|------|----------|
| Total # of public computer sessions FY25                       | 2,325  | 2,414  | 2,171  | 2,448  | 2,061  | 1,987  | 2,161  | 2,075  | 2,526  | 2,357  | 2,254  | 2,466  | 27,245  | FY25 |          |
| Total # of public computer sessions FY26 (Notes 5)             | 2,690  | 2,532  | 2,231  | 2,444  | 1,575  | 1,671  | 1,722  | 1,940  | 2,201  | 2,273  | 2,177  |        | 23,456  | FY26 | (1,323)  |
| Total # of hours of public computers used FY25                 | 2,273  | 2,277  | 2,236  | 2,422  | 2,080  | 2,029  | 1,623  | 2,176  | 2,483  | 2,327  | 2,275  | 2,716  | 26,917  | FY25 |          |
| Total # of hours of public computers used FY26 (Note 6)        | 2,928  | 2,693  | 2,244  | 2,190  | 1,588  | 1,505  | 1,673  | 2,014  | 2,165  | 2,407  | 2,134  |        | 23,541  | FY26 | (660)    |
| <b>VOLUNTEERS</b>  |        |        |        |        |        |        |        |        |        |        |        |        |         |      |          |
| Total number of volunteer hours in whole library FY25          | 246    | 302    | 245    | 311    | 277    | 250    | 261    | 370    | 390    | 422    | 245    | 271    | 3,590   | FY25 |          |
| Total number of volunteer hours in whole library FY26 (Note 7) | 338    | 260    | 403    | 454    | 355    | 342    | 389    | 390    | 324    | 401    | 241    |        | 3,897   | FY26 | 578      |
| <b>MISCELLANEOUS</b>   |        |        |        |        |        |        |        |        |        |        |        |        |         |      |          |
| Door count--monthly total for library FY25                     | 21,022 | 18,357 | 18,031 | 21,877 | 19,104 | 17,751 | 18,658 | 18,417 | 20,821 | 20,671 | 19,766 | 19,743 | 234,218 | FY25 |          |
| Door count--monthly total for library FY26                     | 20,515 | 15,949 | 14,880 | 15,414 | 11,266 | 10,027 | 11,467 | 13,777 | 16,113 | 16,208 | 14,783 |        | 160,399 | FY26 | (54,076) |
| Total number of notary stamps per month FY25                   | 438    | 479    | 449    | 502    | 310    | 302    | 418    | 287    | 513    | 531    | 538    | 522    | 5,289   | FY25 |          |
| Total number of notary stamps per month FY26                   | 480    | 502    | 480    | 443    | 410    | 330    | 372    | 321    | 329    | 289    | 391    |        | 4,347   | FY26 | (420)    |
| Library room use--total number bookings FY25                   | 21     | 33     | 35     | 51     | 41     | 34     | 37     | 40     | 48     | 44     | 44     | 32     | 460     | FY25 |          |
| Library room use--total number bookings FY26 (Note 14)         | 21     | 0      | -      | -      | -      | -      | -      | 15     | 40     | 28     | 29     |        | 133     | FY26 | (295)    |
| Study room use--total number bookings FY25                     | 133    | 153    | 148    | 160    | 145    | 137    | 122    | 177    | 171    | 188    | 157    | 260    | 1,951   | FY25 |          |
| Study room use--total number bookings FY26 (Note 8)            | 141    | 158    | 192    | 223    | 156    | 124    | 121    | 145    | 131    | 128    | 154    |        | 1,673   | FY26 | (18)     |

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted.

Note 5) Children's game computer sessions have inadvertently not been included since June 2022. These have been retro added to the beginning of FY26.

Note 6) Children's game computer hours have inadvertently not been included since June 2022. These have been retro added to the beginning of FY26.

Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 8) This number only includes study room bookings.

Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan

Note 11) This is based on the number of additional views of the previous months' programs.

Note 12) Statistics for both Kanopy and Libby had changes in FY25 that impacted the way usage statistics appear, making the statistics look inflated. Libby changes started in October, and Kanopy changes started in November.

Note 13) Due to updated IPLAR programming guidelines, starting in FY26, some events previously considered outreach are now considered programs, which increases the number of programs and attendance

Note 14) Due to construction, the Lewis Auditorium and the Satterthwaite Conference Room were not available to the public starting August 1, 2025