

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY24-FY25	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY25 Sep minus YTD FY24 Sep
PROGRAMS															
Total number all library programs FY24	55	47	52	59	53	44	40	49	47	61	45	46	598	FY24	
Total number all library programs FY25	43	39	43										125	FY25	(29)
Total number all program attendees FY24	1,163	1,077	1,197	2,256	1,775	1,508	801	1,058	1,307	3,904	1,460	2,148	19,654	FY24	
Total number all program attendees FY25	991	788	1,266										3,045	FY25	(392)
Total number of additional views of recorded programs FY24		0	0	0	0	0	0	0	0	0	0	-	-	FY24	
Total number of additional views of recorded programs FY25 (Note 11)		0	0										-	FY25	-
LIBRARY CARDS															
Total number of current cardholders (R/NR) at end of month FY24	15,008	15,202	15,304	10,876	15,565	15,586	15,726	15,775	15,759	15,729	15,562		-	FY24	450
Total number of current cardholders (R/NR) at end of month FY25	15,549	15,659	15,754											FY25	
COLLECTION															
Total collection size FY24	390,575	394,319	385,354	388,654	389,498	388,535	389,663	394,863	392,694	392,273	392,563	390,741	390,741	FY24	
Total collection size FY25 (Note 1)	383,607	382,619	382,352											FY25	
Cumulative total number of linear feet of Archives collection FY24													6,130	FY24	
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CIRCULATION															
Total circulation of all items (including self-check) FY24	57,832	56,962	54,405	57,068	56,068	57,926	60,544	53,766	57,962	53,189	55,445		621,167	FY24	
Total circulation of all items (including self-check) FY25 (Note 2)	58,613	57,036	54,590										170,239	FY25	1,040
OTHER COLLECTION USE															
In-House Circulation of circulating electronic equipment	47	31	46												
TUFL items sent to other libraries for interlibrary loan	3,129	3,251	3,016												
Total Other Collection Use	3,176	3,282	3,062	-	-	-	-	-	-	-	0	-	-		
TOTAL USE OF COLLECTION (Note 9)	61,789	60,318	57,652	-	-	-	-	-	-	-	-	-	179,759		
Total circulation using self-check FY24	11,427	10,869	9,845	10,316	9,951	9,867	11,449	10,021	10,384	9,798	10,144	11,239	125,310	FY24	
Percentage self-check FY24	20%	19%	18%	18%	18%	17%	19%	19%	18%	18%	18%	#DIV/0!	20%		
Total circulation using self-check FY25	11,173	10,590	9,696										31,459	FY25	(682)
Percentage self-check FY25	19%	19%	18%	#DIV/0!	#DIV/0!	#DIV/0!	#NAME?	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	18%		
Total circulation of downloadables FY24	11,082	11,126	10,596	12,075	12,919	13,434	14,526	13,128	14,031	12,642	12,834		138,393	FY24	
Percentage downloadable FY24	19%	20%	19%	21%	23%	23%	24%	24%	24%	24%	23%	#DIV/0!	22%		
Total circulation of downloadables FY25 (Notes 10 & 12)	13,030	13,070	12,338										38,438	FY25	5,634
Percentage downloadable FY25	22%	23%	23%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	23%		
REFERENCE QUESTIONS															
Total numbers of all Reference Qs library-wide FY24	4,761	4,696	3,501	3,934	3,703	3,469	4,006	3,966	3,794	4,004	4,781		44,615	FY24	
Total numbers of all Reference Qs library-wide FY25 (Note 3)	5,952	5,981	5,009										16,942	FY25	3,984
INTERNET															
Total number of views of library homepage FY24	26,496	24,720	28,069	28,613	24,889	20,137	27,490	22,964	25,441	25,159	23,708	23,160	300,846	FY24	
Total number of views of library homepage FY25 (Note 4)	24,754	27,466	23,004										75,224	FY25	(4,061)
Total number unique webpage users/visits FY24	9,229	9,154	8,974	9,276	8,710	7,907	9,518	9,026	9,131	9,706	8,714	8,942	108,287	FY24	
Total number unique webpage users/visits FY25	9,923	9,640	9,154										28,717	FY25	1,360
Total number searches in CU Online/LHO FY24	37,661	40,818	52,956	58,927	58,975	45,996	80,296	48,009	74,232	46,709	43,126	39,768	627,473	FY24	
Total number searches in CU Online/LHO FY25	39,453	42,426	80,003										161,882	FY25	30,447
Total # of public computer sessions FY24	1,904	2,065	1,766	1,800	1,797	1,563	1,757	1,872	1,814	1,757	1,852		19,947	FY24	
Total # of public computer sessions FY25 (Notes 5)	2,003	2,052	1,891										5,946	FY25	211
Total # of hours of public computers used FY24	2,129	2,162	1,770	1,830	2,553	1,678	1,842	1,779	1,763	1,816	1,856		21,178	FY24	
Total # of hours of public computers used FY25 (Note 6)	1,962	1,968	1,981										5,911	FY25	(150)
VOLUNTEERS															
Total number of volunteer hours in whole library FY24	212	225	264	247	287	287	231	262	216	252	245		2,728	FY24	
Total number of volunteer hours in whole library FY25 (Note 7)	246	302	245										793	FY25	92
MISCELLANEOUS															
Door count--monthly total for library FY24	18,947	19,696	17,756	20,184	19,954	17,922	17,851	18,870	19,880	21,291	18,970	18,828	230,149	FY24	
Door count--monthly total for library FY25	21,022	18,357	18,031										57,410	FY25	1,011
Total number of notary stamps per month FY24	363	489	458	469	363	403	343	388	407	381	280		4,344	FY24	

Total number of notary stamps per month FY25	438	479	449											1,366	FY25	56
Library room use--total number bookings FY24	25	26	36	29	29	36	35	50	55	56	44	29		450	FY24	
Library room use--total number bookings FY25	21	33	35											89	FY25	2
Study room use--total number bookings FY24	152	196	193	163	177	163	161	180	184	226	173			1,968	FY24	
Study room use--total number bookings FY25 (Note 8)	133	153	148											434	FY25	(107)

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile).
 Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services.
 EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted."

Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.

Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.

Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 8) This number only includes study room bookings.

Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan

Note 11) This is based on the number of additional views of the previous months' programs.