

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY24- FY25	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY25 May minus YTD FY24 May
<b>PROGRAMS</b>															
Total number all library programs FY24	55	47	52	59	53	44	40	49	47	61	45	46	598	FY24	
Total number all library programs FY25 (Note 13)	44	38	46	59	51	53	48	54	61	68	59		581	FY25	29
Total number all program attendees FY24	1,163	1,077	1,197	2,256	1,775	1,058	801	1,058	1,307	3,904	1,460	2,148	19,204	FY24	
Total number all program attendees FY25 (Note 13)	1,016	788	1,536	2,640	1,350	1,213	1,109	1,492	1,884	3,673	3,002		19,703	FY25	2,647
Total number of additional views of recorded programs FY24		0	0	0	0	0	0	0	0	0	0	0	-	FY24	
Total number of additional views of recorded programs FY25 (Note 11)		0	0	0	0	0	0	0	0	0	0		-	FY25	-
<b>LIBRARY CARDS</b>															
Total number of current cardholders (R/NR) at end of month FY24	15,008	15,202	15,304	10,876	15,565	15,586	15,726	15,775	15,759	15,729	15,562	15,465	15,465	FY24	1,321
Total number of current cardholders (R/NR) at end of month FY25	15,549	15,659	15,754	16,532	16,622	16,676	16,748	16,817	16,856	16,889	16,883			FY25	
<b>COLLECTION</b>															
Total collection size FY24	390,575	394,319	385,354	388,654	389,498	388,535	389,663	394,863	392,694	392,273	392,563	390,741	390,741	FY24	
Total collection size FY25 (Note 1)	383,607	382,619	382,352	383,354	384,536	384,493	385,104	384,119	384,910	385,033	386,264			FY25	
Cumulative total number of linear feet of Archives collection FY24													6,130	FY24	
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<b>CIRCULATION</b>															
Total circulation of all items (including self-check) FY24	57,832	56,962	54,405	57,068	56,068	57,926	60,544	53,766	57,962	53,189	55,445	57,534	678,701	FY24	
Total circulation of all items (including self-check) FY25 (Note 2)	58,613	57,297	54,590	57,999	57,991	57,587	58,565	54,316	60,757	57,504	58,176		633,395	FY25	12,228
<b>OTHER COLLECTION USE</b>															
In-House Circulation of circulating electronic equipment	47	31	46	32	44	28	40	39	22	37	41				
TUFL items sent to other libraries for interlibrary loan	3,129	3,251	3,016	3,418	3,274	3,272	3,146	2,873	3,457	3,356	3,182				
Total Other Collection Use	3,176	3,282	3,062	3,450	3,318	3,300	3,186	2,912	3,479	3,393	3,223	-	-		
TOTAL USE OF COLLECTION (Note 9)	61,789	60,579	57,652	61,449	61,309	60,887	61,751	57,228	64,236	60,897	61,399	-	669,176		
Total circulation using self-check FY24	11,427	10,869	9,845	10,316	9,951	9,867	11,449	10,021	10,384	9,798	10,144	11,239	125,310	FY24	
Percentage self-check FY24	20%	19%	18%	18%	18%	17%	19%	19%	18%	18%	18%	20%	18%		
Total circulation using self-check FY25	11,173	10,590	9,696	9,895	10,191	9,479	10,052	10,088	11,472	9,283	10,770		112,689	FY25	(1,38)
Percentage self-check FY25	19%	18%	18%	17%	18%	16%	17%	19%	19%	16%	19%	#DIV/0!	18%		
Total circulation of downloadables FY24	11,082	11,126	10,596	12,075	12,919	13,434	14,526	13,128	14,031	12,642	12,834	13,486	151,879	FY24	
Percentage downloadable FY24	19%	20%	19%	21%	23%	23%	24%	24%	24%	24%	23%	23%	22%		
Total circulation of downloadables FY25 (Notes 10 & 12)	13,030	13,070	12,338	12,648	12,052	14,603	15,530	13,871	15,460	14,448	15,452		152,502	FY25	14,1
Percentage downloadable FY25	22%	23%	23%	22%	21%	25%	27%	26%	25%	25%	27%	#DIV/0!	24%		
<b>REFERENCE QUESTIONS</b>															
Total numbers of all Reference Qs library-wide FY24	4,761	4,696	3,501	3,934	3,703	3,469	4,006	3,966	3,794	4,004	4,781	5,291	49,906	FY24	
Total numbers of all Reference Qs library-wide FY25 (Note 3)	5,952	5,981	5,009	5,403	4,349	4,183	4,511	4,034	4,989	4,310	3,917		52,638	FY25	8,023
<b>INTERNET</b>															
Total number of views of library homepage FY24	26,496	24,720	28,069	28,613	24,889	20,137	27,490	22,964	25,441	25,159	23,708	23,160	300,846	FY24	
Total number of views of library homepage FY25 (Note 4)	24,754	27,466	23,004	25,465	30,600	28,078	26,481	26,345	33,886	26,692	26,475		299,246	FY25	21,560
Total number unique webpage users/visits FY24	9,229	9,154	8,974	9,276	8,710	7,907	9,518	9,026	9,131	9,706	8,714	8,942	108,287	FY24	
Total number unique webpage users/visits FY25	9,923	9,640	9,154	9,905	9,319	9,004	10,579	10,602	10,907	10,619	10,230		109,882	FY25	10,537
Total number searches in CU Online/LHO FY24	37,661	40,818	52,956	58,927	58,975	45,996	80,296	48,009	74,232	46,709	43,126	39,768	627,473	FY24	
Total number searches in CU Online/LHO FY25	39,453	42,426	80,003	66,133	38,076	38,561	45,851	38,551	43,611	38,445	56,582		527,692	FY25	(60,013)
Total # of public computer sessions FY24	1,904	2,065	1,766	1,800	1,797	1,563	1,757	1,872	1,814	1,757	1,852	1,684	21,631	FY24	
Total # of public computer sessions FY25 (Notes 5)	2,325	2,414	2,171	2,448	2,061	1,987	2,161	2,075	2,526	2,357	2,254		24,779	FY25	4,832
Total # of hours of public computers used FY24	2,129	2,162	1,770	1,830	2,553	1,678	1,842	1,779	1,763	1,816	1,856	1,729	22,907	FY24	
Total # of hours of public computers used FY25 (Note 6)	2,273	2,277	2,236	2,422	2,080	2,029	1,623	2,176	2,483	2,327	2,275		24,201	FY25	3,023
<b>VOLUNTEERS</b>															
Total number of volunteer hours in whole library FY24	212	225	264	247	287	287	231	262	216	252	245	248	2,976	FY24	
Total number of volunteer hours in whole library FY25 (Note 7)	246	302	245	311	277	250	261	370	390	422	245		3,319	FY25	591

MISCELLANEOUS															
Door count--monthly total for library FY24	18,947	19,696	17,756	20,184	19,954	17,922	17,851	18,870	19,880	21,291	18,970	18,828	230,149	FY24	
Door count--monthly total for library FY25	21,022	18,357	18,031	21,877	19,104	17,751	18,658	18,417	20,821	20,671	19,766		214,475	FY25	3,154
Total number of notary stamps per month FY24	363	489	458	469	363	403	343	388	407	381	280	349	4,693	FY24	
Total number of notary stamps per month FY25	438	479	449	502	310	302	418	287	513	531	538		4,767	FY25	423
Library room use--total number bookings FY24	25	26	36	29	29	36	35	50	55	56	44	29	450	FY24	
Library room use--total number bookings FY25	21	33	35	51	41	34	37	40	48	44	44		428	FY25	7
Study room use--total number bookings FY24	152	196	193	163	177	163	161	180	184	226	173	118	2,086	FY24	
Study room use--total number bookings FY25 (Note 8)	133	153	148	160	145	137	122	177	171	188	157		1,691	FY25	(277)

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services.  
EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted.

Note 5) Children's game computer sessions have inadvertently not been included since June 2022. These have been retro added to the beginning of FY25.

Note 6) Children's game computer hours have inadvertently not been included since June 2022. These have been retro added to the beginning of FY25.

Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 8) This number only includes study room bookings.

Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan

Note 11) This is based on the number of additional views of the previous months' programs.

Note 12) Statistics for both Kanopy and Libby had changes in FY24 that impacted the way usage statistics appear, making the statistics look inflated. Libby changes started in October, and Kanopy changes started in November.

Note 13) Due to updated IPLAR programming guidelines, starting in FY25, some events previously considered outreach are now considered programs, which increases the number of programs and attendance