

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY21-FY22	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY22 Nov minus YTD FY21 Nov
<b>PROGRAMS</b>															
Total number all library programs FY21	58	59	50	46	48	42	37	39	44	47	50	55	575	FY21	
Total number all library programs FY22	41	40	41	37	36								195	FY22	(66)
Total number all program attendees FY21	382	1,123	1,057	971	689	718	778	849	706	1,207	1,048	1,480	11,008	FY21	
Total number all program attendees FY22	681	643	591	871	449								3,235	FY22	(987)
Total number of additional views of recorded programs FY21 (Note 11)		9	23	124	66	35	42	6	40	71	50	55	521	FY21	
Total number of additional views of recorded programs FY22		3	58	3	6								70	FY22	(152)
<b>LIBRARY CARDS</b>															
Total number of current cardholders (R/NR) at end of month FY21	12,160	10,126	9,943	10,844	11,298	11,363	12,513	11,420	11,396	11,730	11,722	11,728	11,728	FY21	
Total number of current cardholders (R/NR) at end of month FY22	11,696	11,213	11,226	14,640	14,610									FY22	
<b>COLLECTION</b>															
Total collection size FY21	453,279	454,079	455,204	455,354	457,955	457,431	459,730	456,590	456,991	471,552	472,919	481,281	481,281	FY21	
Total collection size FY22 (Note 1)	482,341	487,044	492,214	493,207	505,335									FY22	
Cumulative total number of linear feet of Archives collection FY21													6,130	FY21	
Cumulative total number of linear feet of Archives collection FY22	6,130												6,130	FY22	
<b>CIRCULATION</b>															
Total circulation of all items (including self-check) FY21	48,450	54,990	55,950	58,945	53,633	43,806	39,158	47,095	52,995	48,880	53,243	55,141	612,286	FY21	
Total circulation of all items (including self-check) FY22 (Note 2)	55,678	56,058	53,339	56,657	54,610								276,342	FY22	4,374
<b>OTHER COLLECTION USE</b>															
In-House Circulation of circulating electronic equipment	4	9	2	10	4	-	-	-	-	-	-	-	-	-	-
TUFL items sent to other libraries for interlibrary loan	5,860	5,560	5,482	5,870	5,443										
Total Other Collection Use	5,864	5,569	5,484	5,880	5,447						0	-	-	-	-
TOTAL USE OF COLLECTION (Note 10)	61,542	61,627	58,823	62,537	60,057	-	-	-	-	-	-	-	304,586		
Total circulation using self-check FY21	6,239	7,101	7,228	8,796	7,993	377	360	8,599	9,324	8,822	9,406	10,610	84,855	FY21	
Percentage self-check FY21	13%	13%	13%	15%	15%	1%	1%	18%	18%	18%	18%	19%	14%		
Total circulation using self-check FY22	9,489	9,813	9,368	9,492	9,472								47,634	FY22	10,277
Percentage self-check FY22	17%	18%	18%	17%	17%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	17%		
Total circulation of downloadables FY21	8,105	7,676	7,055	7,033	7,344	8,020	8,397	7,570	8,204	7,752	8,250	8,263	93,669	FY21	
Percentage downloadable FY21	17%	14%	13%	12%	14%	18%	21%	16%	15%	16%	15%	15%	15.30%		
Total circulation of downloadables FY22 (Note 9)	8,507	8,469	7,569	7,942	8,194								40,681	FY22	3,468
Percentage downloadable FY22	15%	15%	14%	14%	15%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	15%		
<b>REFERENCE QUESTIONS</b>															
Total numbers of all Reference Qs library-wide FY21	3,292	3,296	2,769	3,082	2,866	2,025	2,223	2,633	3,135	2,624	2,762	3,434	34,141	FY21	
Total numbers of all Reference Qs library-wide FY22 (Note 3)	3,617	3,547	3,372	3,843	3,317								17,696	FY22	2,391
<b>INTERNET</b>															
Total number of views of library homepage FY21	30,638	30,212	28,913	29,210	29,994	31,792	33,235	29,020	29,080	25,743	24,921	26,810	349,568	FY21	
Total number of views of library homepage FY22 (Note 4)	27,183	26,552	24,852	25,473	24,754								128,814	FY22	(20,153)
Total number unique webpage users/visits FY21	7,459	7,985	7,665	7,532	7,097	6,985	7,861	7,926	7,653	6,898	6,481	6,643	88,185	FY21	
Total number unique webpage users/visits FY22	7,847	7,354	7,080	7,159	7,928								37,368	FY22	(370)
Total number searches in CU Online/LHO FY21	54,636	49,898	57,974	57,157	48,854	51,977	72,273	80,116	48,738	52,653	68,411	42,481	685,168	FY21	
Total number searches in CU Online/LHO FY22	63,746	35,956	37,279	61,302	54,097								252,380	FY22	(16,139)
Total # of public computer sessions FY21	1,145	1,457	1,631	1,548	967	252	330	729	1,207	936	1,986	1,264	13,452	FY21	
Total # of public computer sessions FY22 (Note 5)	1,570	1,482	1,586	1,630	1,376								7,644	FY22	896
Total # of hours of public computers used FY21	686	939	1,009	973	598	127	164	385	689	528	612	931	7,641	FY21	
Total # of hours of public computers used FY22 (Note 6)	1,216	1,103	1,215	1,325	1,094								5,953	FY22	1,748
<b>VOLUNTEERS</b>															
Total number of volunteer hours in whole library FY21	118	159	111	222	200	75	47	127	144	198	170	266	1,837	FY21	
Total number of volunteer hours in whole library FY22 (Note 7)	188	174	224	354	395								1,334	FY22	525
<b>MISCELLANEOUS</b>															
Door count--monthly total for library FY21	11,472	12,019	12,309	13,060	8,406	338	421	8,762	10,680	10,106	10,296	12,701	110,570	FY21	
Door count--monthly total for library FY22	13,996	14,869	13,734	14,946	14,132								71,677	FY22	14,411
Total number of notary stamps per month FY21	208	203	356	356	318	0	0	136	222	268	208	297	2,572	FY21	

Total number of notary stamps per month FY22	282	411	286	373	360								1,712	FY22	271
Library room use--total number bookings FY21	0	0	2	5	9	0	0	0	0	1	0	0	17	FY21	
Library room use--total number bookings FY22	7	6	8	11	17								49	FY22	33
Study room use--total number bookings FY21	0	0	0	0	0	0	0	0	0	0	0	21	21	FY21	
Study room use--total number bookings FY22 (Note 8)	84	97	96	117	122								516	FY22	516

- Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.
- Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile).  
**Include:** Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. **Exclude:** ILL to other libraries."
- Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services.  
**EXCLUDE:** Directional transactions or questions about library rules/policies."
- Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted.
- Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.
- Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.
- Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.
- Note 8) This number only includes study room bookings.
- Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.
- Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan
- Note 11) This is based on the number of additional views of the previous months' programs, so July 2021 does not have a number, since June 2021 was FY21.