

| THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY20-FY21 | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | FY YTD total | | Difference: YTD FY21 Jan minus YTD FY20 Jan |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------|----------|----------|----------|----------|----------------|------|---|
| PROGRAMS | | | | | | | | | | | | | | | |
| Total number all library programs FY20 | 76 | 68 | 75 | 75 | 64 | 55 | 57 | 69 | 33 | 3 | 20 | 27 | 622 | FY20 | |
| Total number all library programs FY21 | 58 | 59 | 50 | 46 | 48 | 42 | 37 | | | | | | 340 | FY21 | (130) |
| Total number all program attendees FY20 | 2,108 | 2,132 | 2,455 | 2,724 | 1,493 | 1,522 | 1,456 | 2,173 | 638 | 13 | 173 | 314 | 17,201 | FY20 | |
| Total number all program attendees FY21 | 382 | 1,123 | 1,057 | 971 | 689 | 718 | 778 | | | | | | 5,718 | FY21 | (8,172) |
| Total number of additional views of recorded programs FY21 (Note 12) | | 9 | 23 | 124 | 66 | 35 | 42 | | | | | | 299 | FY21 | |
| LIBRARY CARDS | | | | | | | | | | | | | | | |
| Total number of current cardholders (R/NR) at end of month FY20 | 11,525 | 11,599 | 11,624 | 11,600 | 11,572 | 11,498 | 11,460 | 11,424 | 11,629 | 11,724 | 12,204 | 12,276 | 12,276 | FY20 | |
| Total number of current cardholders (R/NR) at end of month FY21 | 12,160 | 10,126 | 9,943 | 10,844 | 11,298 | 11,363 | 12,513 | | | | | | | FY21 | |
| COLLECTION | | | | | | | | | | | | | | | |
| Total collection size FY20 | 380,795 | 384,049 | 385,017 | 386,118 | 387,544 | 385,922 | 387,370 | 386,694 | 441,221 | 443,400 | 445,126 | 450,232 | 450,232 | FY20 | |
| Total collection size FY21 (Note 1) | 453,279 | 454,079 | 455,204 | 455,354 | 457,955 | 457,431 | 459,730 | | | | | | | FY21 | |
| Cumulative total number of linear feet of Archives collection FY20 | | | | | | | | | | | | | 6,100 | FY20 | |
| Cumulative total number of linear feet of Archives collection FY21 | | | | | | | | | | | | | 6,130 | FY21 | |
| CIRCULATION | | | | | | | | | | | | | | | |
| Total circulation of all items (including self-check) FY20 | 66,414 | 64,100 | 60,962 | 64,253 | 63,432 | 63,894 | 64,597 | 60,856 | 32,919 | 9,279 | 13,359 | 20,094 | 584,159 | FY20 | |
| Total circulation of all items (including self-check) FY21 (Note 2) | 48,450 | 54,990 | 55,950 | 58,945 | 53,633 | 43,806 | 39,158 | | | | | | 354,932 | FY21 | (92,720) |
| OTHER COLLECTION USE | | | | | | | | | | | | | | | |
| In-House Circulation of circulating electronic equipment | - | - | - | - | - | - | - | | | | | | | | |
| TUFL items sent to other libraries for interlibrary loan | 8,714 | 8,767 | 8,085 | 7,656 | 6,734 | 7,233 | 8,678 | | | | | | | | |
| Total Other Collection Use | 8,714 | 8,767 | 8,085 | 7,656 | 6,734 | 7,233 | 8,678 | | | 0 | | | | | |
| TOTAL USE OF COLLECTION (Note 10) | 57,164 | 63,757 | 64,035 | 66,601 | 60,367 | 51,039 | 47,836 | - | - | - | - | - | 410,799 | | |
| Total circulation using self-check FY20 | 11,573 | 10,879 | 9,781 | 10,606 | 9,571 | 9,105 | 10,219 | 8,853 | 4,805 | 36 | 72 | 1,521 | 87,021 | FY20 | |
| Percentage self-check FY20 | 17% | 17% | 16% | 17% | 15% | 14% | 16% | 15% | 15% | 0% | 1% | 8% | 15% | | |
| Total circulation using self-check FY21 | 6,239 | 7,101 | 7,228 | 8,796 | 7,993 | 377 | 360 | | | | | | 38,094 | FY21 | (33,640) |
| Percentage self-check FY21 | 13% | 13% | 13% | 15% | 15% | 1% | 1% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 11% | | |
| Total circulation of downloadables FY20 | 4,790 | 4,629 | 4,529 | 4,416 | 4,283 | 4,724 | 5,366 | 4,899 | 6,318 | 8,851 | 8,867 | 8,394 | 70,066 | FY20 | |
| Percentage downloadable FY20 | 7% | 7% | 7% | 7% | 7% | 7% | 8% | 8% | 19% | 95% | 66% | 42% | 11.99% | | |
| Total circulation of downloadables FY21 (Note 9) | 8,105 | 7,676 | 7,055 | 7,033 | 7,344 | 8,020 | 8,397 | | | | | | 53,630 | FY21 | 20,893 |
| Percentage downloadable FY21 | 17% | 14% | 13% | 12% | 14% | 18% | 21% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 15% | | |
| REFERENCE QUESTIONS | | | | | | | | | | | | | | | |
| Total numbers of all Reference Qs library-wide FY20 | 4,424 | 4,991 | 3,958 | 4,487 | 3,976 | 4,135 | 5,257 | 4,344 | 1,641 | 0 | 97 | 106 | 37,416 | FY20 | |
| Total numbers of all Reference Qs library-wide FY21 (Note 3) | 3,292 | 3,296 | 2,769 | 3,082 | 2,866 | 2,025 | 2,223 | | | | | | 19,553 | FY21 | (11,675) |
| INTERNET | | | | | | | | | | | | | | | |
| Total number of views of library homepage FY20 | 36,627 | 35,735 | 32,897 | 35,565 | 31,191 | 28,576 | 33,605 | 30,050 | 27,091 | 14,347 | 24,084 | 31,749 | 361,517 | FY20 | |
| Total number of views of library homepage FY21 (Note 4) | 30,638 | 30,212 | 28,913 | 29,210 | 29,994 | 31,792 | 33,235 | | | | | | 213,994 | FY21 | (20,202) |
| Total number unique webpage users/visits FY20 | 10,760 | 10,686 | 9,597 | 9,837 | 8,531 | 8,482 | 8,997 | 8,166 | 7,963 | 3,566 | 5,963 | 7,511 | 100,059 | FY20 | |
| Total number unique webpage users/visits FY21 | 7,459 | 7,985 | 7,665 | 7,532 | 7,097 | 6,985 | 7,861 | | | | | | 52,584 | FY21 | (14,306) |
| Total number searches in CU Online/LHO FY20 | 42,201 | 41,610 | 42,409 | 45,693 | 57,683 | 57,053 | 54,305 | 53,618 | 39,287 | 28,388 | 42,739 | 45,762 | 550,748 | FY20 | |
| Total number searches in CU Online/LHO FY21 | 54,636 | 49,898 | 57,974 | 57,157 | 48,854 | 51,977 | 72,273 | | | | | | 392,769 | FY21 | 51,815 |
| Total # of public computer sessions FY20 | 4,209 | 4,193 | 2,761 | 5,753 | 2,957 | 3,050 | 3,255 | 2,737 | 1,378 | 0 | 0 | 155 | 30,448 | FY20 | |
| Total # of public computer sessions FY21 (Note 5) | 1,145 | 1,457 | 1,631 | 1,548 | 967 | 252 | 330 | | | | | | 7,330 | FY21 | (18,848) |
| Total # of hours of public computers used FY20 | 3,897 | 3,865 | 2,746 | 6,818 | 2,855 | 3,020 | 5,729 | 2,658 | 93 | 0 | 0 | 91 | 31,772 | FY20 | |
| Total # of hours of public computers used FY21 (Note 6) | 686 | 939 | 1,009 | 973 | 598 | 127 | 164 | | | | | | 4,496 | FY21 | (24,434) |
| VOLUNTEERS | | | | | | | | | | | | | | | |
| Total number of volunteer hours in whole library FY20 | 239 | 166 | 259 | 307 | 257 | 168 | 241 | 381 | 78 | 0 | 0 | 68 | 2,163 | FY20 | |
| Total number of volunteer hours in whole library FY21 (Note 7) | 118 | 151 | 103 | 207 | 192 | 67 | 45 | | | | | | 883 | FY21 | (753) |
| MISCELLANEOUS | | | | | | | | | | | | | | | |
| Door count--monthly total for library FY20 | 28,564 | 30,702 | 26,489 | 29,191 | 25,076 | 24,701 | 27,192 | 25,160 | 11,286 | 0 | 0 | 2,269 | 230,630 | FY20 | |
| Door count--monthly total for library FY21 | 11,472 | 12,019 | 12,309 | 13,060 | 8,406 | 338 | 421 | | | | | | 58,025 | FY21 | (133,890) |
| Total number of notary stamps per month FY20 | 420 | 461 | 416 | 589 | 490 | 481 | 389 | 354 | 102 | 0 | 0 | 37 | 3,739 | FY20 | |

| | | | | | | | | | | | | | | | | | |
|---|-----|-----|-----|-----|-----|-----|-----|-----|----|---|---|---|---|---|-------|------|---------|
| Total number of notary stamps per month FY21 | 208 | 203 | 356 | 356 | 318 | 0 | 0 | | | | | | | | 1,441 | FY21 | (1,805) |
| Library room use--total number bookings FY20 | 46 | 37 | 53 | 41 | 45 | 44 | 55 | 49 | 3 | 0 | 0 | 0 | 0 | 0 | 373 | FY20 | |
| Library room use--total number bookings FY21 | 0 | 0 | 2 | 5 | 9 | 0 | 0 | | | | | | | | 16 | FY21 | (305) |
| Study room use--total number bookings FY20 | 130 | 160 | 138 | 177 | 155 | 185 | 138 | 150 | 73 | 0 | 0 | 0 | 0 | 0 | 1,306 | FY20 | |
| Study room use--total number bookings FY21 (Note 8) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | | - | FY21 | (1,083) |

- Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.
- Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."
- Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."
- Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted."
- Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.
- Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.
- Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.
- Note 8) This number only includes study room bookings.
- Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.
- Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan
- Note 11) TUFL was closed March 14, 2020, through June 26, 2020 due to the COVID-19 pandemic. rev 07-01-2020
- Note 12) This is a new statistic required by the IPLAR. There are no FY20 statistics for comparison. It is based on the number of additional views of the previous months' programs, so July 2020 does not have a number.