

| THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison<br>FY20-FY21 | JUL           | AUG           | SEP           | OCT           | NOV           | DEC      | JAN      | FEB      | MAR      | APR      | MAY      | JUN      | FY YTD total   |      | Difference: YTD<br>FY21 Nov minus<br>YTD FY20 Nov |
|--|---------------|---------------|---------------|---------------|---------------|----------|----------|----------|----------|----------|----------|----------|----------------|------|---|
| <b>PROGRAMS</b>  |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total number all library programs FY20                                       | 76            | 68            | 75            | 75            | 64            | 55       | 57       | 69       | 33       | 3        | 20       | 27       | 622            | FY20 |   |
| Total number all library programs FY21                                       | 58            | 59            | 50            | 46            | 48            |          |          |          |          |          |          |          | 261            | FY21 | (97)  |
| Total number all program attendees FY20                                      | 2,108         | 2,132         | 2,455         | 2,724         | 1,493         | 1,522    | 1,456    | 2,173    | 638      | 13       | 173      | 314      | 17,201         | FY20 |   |
| Total number all program attendees FY21                                      | 382           | 1,123         | 1,057         | 971           | 689           |          |          |          |          |          |          |          | 4,222          | FY21 | (6,690)   |
| Total number of additional views of recorded programs FY21 (Note 12)         |               | 9             | 23            | 124           | 66            |          |          |          |          |          |          |          | 222            | FY21 |   |
| <b>LIBRARY CARDS</b>   |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total number of current cardholders (R/NR) at end of month FY20              | 11,525        | 11,599        | 11,624        | 11,600        | 11,572        | 11,498   | 11,460   | 11,424   | 11,629   | 11,724   | 12,204   | 12,276   | 12,276         | FY20 |   |
| Total number of current cardholders (R/NR) at end of month FY21              | 12,160        | 10,126        | 9,943         | 10,844        | 11,298        |          |          |          |          |          |          |          |                | FY21 |   |
| <b>COLLECTION</b>  |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total collection size FY20   | 380,795       | 384,049       | 385,017       | 386,118       | 387,544       | 385,922  | 387,370  | 386,694  | 441,221  | 443,400  | 445,126  | 450,232  | 450,232        | FY20 |   |
| Total collection size FY21 (Note 1)  | 453,279       | 454,079       | 455,204       | 455,354       | 457,955       |          |          |          |          |          |          |          |                | FY21 |   |
| Cumulative total number of linear feet of Archives collection FY20           |               |               |               |               |               |          |          |          |          |          |          |          | 6,100          | FY20 |   |
| Cumulative total number of linear feet of Archives collection FY21           |               |               |               |               |               |          |          |          |          |          |          |          | 6,130          | FY21 |   |
| <b>CIRCULATION</b>   |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total circulation of all items (including self-check) FY20                   | 66,414        | 64,100        | 60,962        | 64,253        | 63,432        | 63,894   | 64,597   | 60,856   | 32,919   | 9,279    | 13,359   | 20,094   | 584,159        | FY20 |   |
| Total circulation of all items (including self-check) FY21 (Note 2)          | 48,450        | 54,990        | 55,950        | 58,945        | 53,633        |          |          |          |          |          |          |          | 271,968        | FY21 | (47,193)  |
| <b>OTHER COLLECTION USE</b>  |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| In-House Circulation of circulating electronic equipment                     | -             | -             | -             | -             | -             |          |          |          |          |          |          |          |                |      |   |
| TUFL items sent to other libraries for interlibrary loan                     | 8,714         | 8,767         | 8,085         | 7,656         | 6,734         |          |          |          |          | 0        | -        | -        | -              |      |   |
| Total Other Collection Use   | 8,714         | 8,767         | 8,085         | 7,656         | 6,734         |          |          |          |          | -        | -        | -        | -              |      |   |
| <b>TOTAL USE OF COLLECTION (Note 10)</b>                                     | <b>57,164</b> | <b>63,757</b> | <b>64,035</b> | <b>66,601</b> | <b>60,367</b> | <b>-</b> | <b>-</b> | <b>-</b> | <b>-</b> | <b>-</b> | <b>-</b> | <b>-</b> | <b>271,968</b> |      |   |
| Total circulation using self-check FY20                                      | 11,573        | 10,879        | 9,781         | 10,606        | 9,571         | 9,105    | 10,219   | 8,853    | 4,805    | 36       | 72       | 1,521    | 87,021         | FY20 |   |
| Percentage self-check FY20   | 17%           | 17%           | 16%           | 17%           | 15%           | 14%      | 16%      | 15%      | 15%      | 0%       | 1%       | 8%       | 15%            |      |   |
| Total circulation using self-check FY21                                      | 6,239         | 7,101         | 7,228         | 8,796         | 7,993         |          |          |          |          |          |          |          | 37,357         | FY21 | (15,053)  |
| Percentage self-check FY21   | 13%           | 13%           | 13%           | 15%           | 15%           | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | 14%            |      |   |
| Total circulation of downloadables FY20                                      | 4,790         | 4,629         | 4,529         | 4,416         | 4,283         | 4,724    | 5,366    | 4,899    | 6,318    | 8,851    | 8,867    | 8,394    | 70,066         | FY20 |   |
| Percentage downloadable FY20   | 7%            | 7%            | 7%            | 7%            | 7%            | 7%       | 8%       | 8%       | 19%      | 95%      | 66%      | 42%      | 11.99%         |      |   |
| Total circulation of downloadables FY21 (Note 9)                             | 8,105         | 7,676         | 7,055         | 7,033         | 7,344         |          |          |          |          |          |          |          | 37,213         | FY21 | 14,566  |
| Percentage downloadable FY21   | 17%           | 14%           | 13%           | 12%           | 14%           | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | #DIV/0!  | 14%            |      |   |
| <b>REFERENCE QUESTIONS</b>   |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total numbers of all Reference Qs library-wide FY20                          | 4,424         | 4,991         | 3,958         | 4,487         | 3,976         | 4,135    | 5,257    | 4,344    | 1,641    | 0        | 97       | 106      | 37,416         | FY20 |   |
| Total numbers of all Reference Qs library-wide FY21 (Note 3)                 | 3,292         | 3,296         | 2,769         | 3,082         | 2,866         |          |          |          |          |          |          |          | 15,305         | FY21 | (6,531)   |
| <b>INTERNET</b>  |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total number of views of library homepage FY20                               | 36,627        | 35,735        | 32,897        | 35,565        | 31,191        | 28,576   | 33,605   | 30,050   | 27,091   | 14,347   | 24,084   | 31,749   | 361,517        | FY20 |   |
| Total number of views of library homepage FY21 (Note 4)                      | 30,638        | 30,212        | 28,913        | 29,210        | 29,994        |          |          |          |          |          |          |          | 148,967        | FY21 | (23,048)  |
| Total number unique webpage users/visits FY20                                | 10,760        | 10,686        | 9,597         | 9,837         | 8,531         | 8,482    | 8,997    | 8,166    | 7,963    | 3,566    | 5,963    | 7,511    | 100,059        | FY20 |   |
| Total number unique webpage users/visits FY21                                | 7,459         | 7,985         | 7,665         | 7,532         | 7,097         |          |          |          |          |          |          |          | 37,738         | FY21 | (11,673)  |
| Total number searches in CU Online/LHO FY20                                  | 42,201        | 41,610        | 42,409        | 45,693        | 57,683        | 57,053   | 54,305   | 53,618   | 39,287   | 28,388   | 42,739   | 45,762   | 550,748        | FY20 |   |
| Total number searches in CU Online/LHO FY21                                  | 54,636        | 49,898        | 57,974        | 57,157        | 48,854        |          |          |          |          |          |          |          | 268,519        | FY21 | 38,923  |
| Total # of public computer sessions FY20                                     | 4,209         | 4,193         | 2,761         | 5,753         | 2,957         | 3,050    | 3,255    | 2,737    | 1,378    | 0        | 0        | 155      | 30,448         | FY20 |   |
| Total # of public computer sessions FY21 (Note 5)                            | 1,145         | 1,457         | 1,631         | 1,548         | 967           |          |          |          |          |          |          |          | 6,748          | FY21 | (13,125)  |
| Total # of hours of public computers used FY20                               | 3,897         | 3,865         | 2,746         | 6,818         | 2,855         | 3,020    | 5,729    | 2,658    | 93       | 0        | 0        | 91       | 31,772         | FY20 |   |
| Total # of hours of public computers used FY21 (Note 6)                      | 686           | 939           | 1,009         | 973           | 598           |          |          |          |          |          |          |          | 4,205          | FY21 | (15,976)  |
| <b>VOLUNTEERS</b>  |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Total number of volunteer hours in whole library FY20                        | 239           | 166           | 259           | 307           | 257           | 168      | 241      | 381      | 78       | 0        | 0        | 68       | 2,163          | FY20 |   |
| Total number of volunteer hours in whole library FY21 (Note 7)               | 118           | 151           | 103           | 207           | 192           |          |          |          |          |          |          |          | 771            | FY21 | (457)   |
| <b>MISCELLANEOUS</b>   |               |               |               |               |               |          |          |          |          |          |          |          |                |      |   |
| Door count--monthly total for library FY20                                   | 28,564        | 30,702        | 26,489        | 29,191        | 25,076        | 24,701   | 27,192   | 25,160   | 11,286   | 0        | 0        | 2,269    | 230,630        | FY20 |   |
| Door count--monthly total for library FY21                                   | 11,472        | 12,019        | 12,309        | 13,060        | 8,406         |          |          |          |          |          |          |          | 57,266         | FY21 | (82,756)  |
| Total number of notary stamps per month FY20                                 | 420           | 461           | 416           | 589           | 490           | 481      | 389      | 354      | 102      | 0        | 0        | 37       | 3,739          | FY20 |   |

