

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY20-FY21	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY21 Sep minus YTD FY20 Sep
<b>PROGRAMS</b>															
Total number all library programs FY20	76	68	75	75	64	55	57	69	33	3	20	27	622	FY20	
Total number all library programs FY21	58	59	50										167	FY21	(52)
Total number all program attendees FY20	2,108	2,132	2,455	2,724	1,493	1,522	1,456	2,173	638	13	173	314	17,201	FY20	
Total number all program attendees FY21	382	1,123	1,057										2,562	FY21	(4,133)
Total number of additional views of recorded programs FY21 (Note 12)		9	23										32	FY21	
<b>LIBRARY CARDS</b>															
Total number of current cardholders (R/NR) at end of month FY20	11,525	11,599	11,624	11,600	11,572	11,498	11,460	11,424	11,629	11,724	12,204	12,276	12,276	FY20	
Total number of current cardholders (R/NR) at end of month FY21	12,160	10,126	9,943											FY21	
<b>COLLECTION</b>															
Total collection size FY20	380,795	384,049	385,017	386,118	387,544	385,922	387,370	386,694	441,221	443,400	445,126	450,232	450,232	FY20	
Total collection size FY21 (Note 1)	453,279	454,079	455,204											FY21	
Cumulative total number of linear feet of Archives collection FY20													6,100	FY20	
Cumulative total number of linear feet of Archives collection FY21													6,130	FY21	
<b>CIRCULATION</b>															
Total circulation of all items (including self-check) FY20	66,414	64,100	60,962	64,253	63,432	63,894	64,597	60,856	32,919	9,279	13,359	20,094	584,159	FY20	
Total circulation of all items (including self-check) FY21 (Note 2)	48,450	54,990	55,950										159,390	FY21	(32,086)
<b>OTHER COLLECTION USE</b>															
In-House Circulation of circulating electronic equipment	-	-	-												
TUFL items sent to other libraries for interlibrary loan	8,714	8,767	8,085												
Total Other Collection Use	8,714	8,767	8,085	-	-	-	-	-	-	0	-	-	-		
<b>TOTAL USE OF COLLECTION (Note 10)</b>	<b>57,164</b>	<b>63,757</b>	<b>64,035</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>159,390</b>		
Total circulation using self-check FY20	11,573	10,879	9,781	10,606	9,571	9,105	10,219	8,853	4,805	36	72	1,521	87,021	FY20	
Percentage self-check FY20	17%	17%	16%	17%	15%	14%	16%	15%	15%	0%	1%	8%	15%		
Total circulation using self-check FY21	6,239	7,101	7,228										20,568	FY21	(11,665)
Percentage self-check FY21	13%	13%	13%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	13%		
Total circulation of downloadables FY20	4,790	4,629	4,529	4,416	4,283	4,724	5,366	4,899	6,318	8,851	8,867	8,394	70,066	FY20	
Percentage downloadable FY20	7%	7%	7%	7%	7%	7%	8%	8%	19%	95%	66%	42%	11.99%		
Total circulation of downloadables FY21 (Note 9)	8,105	7,676	7,055										22,836	FY21	8,888
Percentage downloadable FY21	17%	14%	13%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	14%		
<b>REFERENCE QUESTIONS</b>															
Total numbers of all Reference Qs library-wide FY20	4,424	4,991	3,958	4,487	3,976	4,135	5,257	4,344	1,641	0	97	106	37,416	FY20	
Total numbers of all Reference Qs library-wide FY21 (Note 3)	3,292	3,296	2,769										9,357	FY21	(4,016)
<b>INTERNET</b>															
Total number of views of library homepage FY20	36,627	35,735	32,897	35,565	31,191	28,576	33,605	30,050	27,091	14,347	24,084	31,749	361,517	FY20	
Total number of views of library homepage FY21 (Note 4)	30,638	30,212	28,913										89,763	FY21	(15,496)
Total number unique webpage users/visits FY20	10,760	10,686	9,597	9,837	8,531	8,482	8,997	8,166	7,963	3,566	5,963	7,511	100,059	FY20	
Total number unique webpage users/visits FY21	7,459	7,985	7,665										23,109	FY21	(7,934)
Total number searches in CU Online/LHO FY20	42,201	41,610	42,409	45,693	57,683	57,053	54,305	53,618	39,287	28,388	42,739	45,762	550,748	FY20	
Total number searches in CU Online/LHO FY21	54,636	49,898	57,974										162,508	FY21	36,288
Total # of public computer sessions FY20	4,209	4,193	2,761	5,753	2,957	3,050	3,255	2,737	1,378	0	0	155	30,448	FY20	
Total # of public computer sessions FY21 (Note 5)	1,145	1,457	1,631										4,233	FY21	(6,930)
Total # of hours of public computers used FY20	3,897	3,865	2,746	6,818	2,855	3,020	5,729	2,658	93	0	0	91	31,772	FY20	
Total # of hours of public computers used FY21 (Note 6)	686	939	1,009										2,634	FY21	(7,874)
<b>VOLUNTEERS</b>															
Total number of volunteer hours in whole library FY20	239	166	259	307	257	168	241	381	78	0	0	68	2,163	FY20	
Total number of volunteer hours in whole library FY21 (Note 7)	118	151	103										371	FY21	(293)
<b>MISCELLANEOUS</b>															
Door count--monthly total for library FY20	28,564	30,702	26,489	29,191	25,076	24,701	27,192	25,160	11,286	0	0	2,269	230,630	FY20	
Door count--monthly total for library FY21	11,472	12,019	12,309										35,800	FY21	(49,955)
Total number of notary stamps per month FY20	420	461	416	589	490	481	389	354	102	0	0	37	3,739	FY20	

Total number of notary stamps per month FY21	208	203	356											767	FY21	(530)
Library room use--total number bookings FY20	46	37	53	41	45	44	55	49	3	0	0	0	0	373	FY20	
Library room use--total number bookings FY21	0	0	2											2	FY21	(134)
Study room use--total number bookings FY20	130	160	138	177	155	185	138	150	73	0	0	0	0	1,306	FY20	
Study room use--total number bookings FY21 (Note 8)	0	0	0											-	FY21	(428)

- Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.
- Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."
- Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."
- Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted." counted.
- Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.
- Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.
- Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.
- Note 8) This number only includes study room bookings.
- Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.
- Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan
- Note 11) TUFL was closed March 14, 2020, through June 26, 2020 due to the COVID-19 pandemic. rev 07-01-2020
- Note 12) This is a new statistic required by the IPLAR. There are no FY20 statistics for comparison. It is based on the number of additional views of the previous months' programs, so July 2020 does not have a number.