

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY19-FY20	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY20 Apr minus YTD FY19 Apr
PROGRAMS															
Total number all library programs FY19	67	72	72	79	61	60	61	63	73	79	65	62	814	FY19	
Total number all library programs FY20	76	68	75	75	64	55	57	69	33	3			575	FY20	(112)
Total number all program attendees FY19	2,505	2,097	2,339	3,212	1,307	1,586	1,340	1,757	2,671	2,272	5,414	1,732	28,232	FY19	
Total number all program attendees FY20	2,108	2,132	2,455	2,724	1,493	1,522	1,456	2,173	638	13			16,714	FY20	(4,372)
LIBRARY CARDS															
Total number of current cardholders (R/NR) at end of month FY19	11,697	11,783	11,774	11,731	11,738	11,726	11,722	11,713	11,688	11,638	11,609	11,571	11,571	FY19	
Total number of current cardholders (R/NR) at end of month FY20	11,525	11,599	11,624	11,600	11,572	11,498	11,460	11,424						FY20	
COLLECTION															
Total collection size FY19	378,161	378,871	379,156	379,514	379,342	378,124	378,501	378,530	379,555	380,038	380,861	382,453	382,453	FY19	
Total collection size FY20 (Note 1)	380,795	384,049	385,017	386,118	387,544	385,922	387,370	386,694	441,221	443,400				FY20	
Cumulative total number of linear feet of Archives collection FY19													4,520	FY19	
Cumulative total number of linear feet of Archives collection FY20													4,520	FY20	
CIRCULATION															
Total circulation of all items (including self-check) FY19	66,644	63,564	62,488	63,149	61,348	63,112	65,153	60,306	66,960	61,880	61,158	63,741	759,503	FY19	
Total circulation of all items (including self-check) FY20 (Note 2)	66,414	64,100	60,962	64,253	63,432	63,894	64,597	60,856	31,285	9,264			549,057	FY20	(85,547)
OTHER COLLECTION USE															
In-House Circulation of circulating electronic equipment	11	40	45	23	14	26	61	58	20	0					
TUFL items sent to other libraries for interlibrary loan	5,686	6,206	6,076	6,415	5,988	6,089	6,408	5,952							
Total Other Collection Use	5,697	6,246	6,121	6,438	6,002	6,115	6,469	6,010	20	0	-	-	-		
TOTAL USE OF COLLECTION (Note 10)	72,111	70,346	67,083	70,691	69,434	70,009	71,066	66,866	31,305	9,264	-	-	549,057		
Total circulation using self-check FY19	11,626	10,885	10,895	10,065	9,338	9,149	8,815	9,387	10,506	9,625	9,787	12,132	122,210	FY19	
Percentage self-check FY19	17%	17%	17%	16%	15%	14%	14%	16%	16%	16%	16%	19%	16%		
Total circulation using self-check FY20	11,573	10,879	9,781	10,606	9,571	9,105	10,219	8,853					80,587	FY20	(19,704)
Percentage self-check FY20	17%	17%	16%	17%	15%	14%	16%	15%	0%	0%	#DIV/0!	#DIV/0!	15%		
Total circulation of downloadables FY19	3,432	3,637	3,127	3,188	3,126	3,593	3,789	3,491	4,048	3,743	4,204	4,772	44,150	FY19	
Percentage downloadable FY19	5%	6%	5%	5%	5%	6%	6%	6%	6%	6%	7%	7%	5.81%		
Total circulation of downloadables FY20 (Note 9)	4,790	4,629	4,529	4,416	4,283	4,724	5,366	4,899	6,318				43,954	FY20	8,780
Percentage downloadable FY20	7%	7%	7%	7%	7%	7%	8%	8%	20%	0%	#DIV/0!	#DIV/0!	8%		
REFERENCE QUESTIONS															
Total numbers of all Reference Qs library-wide FY19	5,667	5,717	4,542	5,329	4,526	3,921	4,629	4,459	4,887	4,650	4,055	5,035	57,417	FY19	
Total numbers of all Reference Qs library-wide FY20 (Note 3)	4,424	4,991	3,958	4,487	3,976	4,135	5,257	4,344	1,641	0			37,213	FY20	(11,114)
INTERNET															
Total number of views of library homepage FY19	40,851	39,158	35,905	37,620	36,945	35,192	47,978	37,931	40,953	35,430	36,987	35,980	460,930	FY19	
Total number of views of library homepage FY20 (Note 4)	36,627	35,735	32,897	35,565	31,191	28,576	33,605	30,050	32,091	14,347			305,684	FY20	(82,279)
Total number unique webpage users/visits FY19	9,685	10,217	8,697	9,976	9,604	9,874	10,930	10,393	11,241	10,936	11,047	10,516	123,116	FY19	
Total number unique webpage users/visits FY20	10,760	10,686	9,597	9,837	8,531	8,482	8,997	8,166	7,963	3,566			86,585	FY20	(14,968)
Total number searches in CU Online/LHO FY19	47,635	48,962	45,185	40,322	42,434	38,770	45,179	39,304	45,103	41,556	42,871	111,341	588,662	FY19	
Total number searches in CU Online/LHO FY20	42,201	41,610	42,409	45,693	57,683	57,053	54,305	53,618	39,287	28,388			462,247	FY20	27,797
Total # of public computer sessions FY19	4,196	4,322	3,525	4,073	3,565	3,408	3,133	3,171	3,613	3,705	3,525	2,714	42,950	FY19	
Total # of public computer sessions FY20 (Note 5)	4,209	4,193	2,761	5,753	2,957	3,050	3,255	2,737	1,378	0			30,293	FY20	(6,418)
Total # of hours of public computers used FY19	3,716	3,668	3,025	3,658	3,248	3,055	2,791	2,977	3,251	3,340	3,043	2,215	37,987	FY19	
Total # of hours of public computers used FY20 (Note 6)	3,897	3,865	2,746	6,818	2,855	3,020	5,729	2,658	93	0			31,681	FY20	(1,048)
VOLUNTEERS															
Total number of volunteer hours in whole library FY19	232	161	134	118	314	166	239	317	312	260	235	188	2,675	FY19	
Total number of volunteer hours in whole library FY20 (Note 7)	239	166	259	307	257	168	241	381	78	0			2,095	FY20	(157)
MISCELLANEOUS															
Door count--monthly total for library FY19	29,228	31,702	28,621	31,939	28,141	25,605	25,878	27,201	31,241	29,538	29,548	26,471	345,113	FY19	
Door count--monthly total for library FY20	28,564	30,702	26,489	29,191	25,076	24,701	27,192	25,160					217,075	FY20	(72,019)
Total number of notary stamps per month FY19	441	579	399	384	519	444	331	353	428	497	433	419	5,227	FY19	
Total number of notary stamps per month FY20	420	461	416	589	490	481	389	354	102	0			3,702	FY20	(673)

Library room use--total number bookings FY19	50	55	42	52	45	40	42	45	52	50	48	39	560	FY19	
Library room use--total number bookings FY20	46	37	53	41	45	44	55	49	3	0			373	FY20	(100)
Study room use--total number bookings FY19	165	202	206	200	167	151	159	162	145	165	163	130	2,015	FY19	
Study room use--total number bookings FY20 (Note 8)	130	160	138	177	155	185	138	150	73	0			1,306	FY20	(416)

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted." counted.

Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.

Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.

Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 8) This number only includes study room bookings.

Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan