

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY18-FY19	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY19 Jul-Sep minus YTD FY18 Jul-Sep
<b>PROGRAMS</b>															
Total number all library programs FY17	60	60	79	73	61	48	52	63	67	60	64	71	758	FY17	
Total number all library programs FY18	58	67	60	75	60	63	59	60	75	68	71	73	789	FY18	31
Total number all library programs FY19	67	72	72										211	FY19	26
Total number all program attendees FY17	1,933	2,611	2,618	2,597	2,229	1,551	1,704	2,186	4,616	1,691	4,250	2,145	30,131	FY17	
Total number all program attendees FY18	1,764	2,957	1,731	2,173	2,380	1,596	1,816	2,106	4,303	1,792	4,016	1,789	28,423	FY18	(1,708)
Total number all program attendees FY19	2,505	2,097	2,339										6,941	FY19	489
<b>LIBRARY CARDS</b>															
Total number of current cardholders (R/NR) at end of month FY17	12,695	12,488	12,584	12,559	12,534	12,489	12,454	12,425	12,349	12,346	12,338	12,201	12,201	FY17	
Total number of current cardholders (R/NR) at end of month FY18	12,043	12,067	11,834	11,881	11,829	11,794	11,779	11,784	11,753	11,749	11,713	11,680	11,680	FY18	
Total number of current cardholders (R/NR) at end of month FY19	11,697	11,783	11,774	11,731									-	FY19	
<b>COLLECTION</b>															
Total collection size FY17	363,888	365,169	365,487	365,815	365,255	365,228	366,019	367,021	372,309	372,745	373,441	374,429	374,429	FY17	
Total collection size FY18	370,697	371,611	372,363	372,846	373,071	373,262	373,879	374,788	375,495	376,792	376,994	377,653	377,653	FY18	
Total collection size FY19	378,161	378,871	379,156	379,514									-	FY19	
Cumulative total number of linear feet of Archives collection FY17													4,520	FY17	
Cumulative total number of linear feet of Archives collection FY18													4,520	FY18	
Cumulative total number of linear feet of Archives collection FY19													4,520	FY19	
<b>CIRCULATION</b>															
Total circulation of all items (including self-check) FY17 (Note 2)	71,420	70,481	67,284	69,057	65,982	66,806	69,567	61,943	70,910	64,743	67,023	67,003	812,219	FY17	
Total circulation of all items (including self-check) FY18 (Note 2)	68,542	65,200	64,283	66,698	65,932	67,122	68,826	61,961	70,673	65,706	64,121	65,414	795,178	FY18	(17,041)
Total circulation of all items (including self-check) FY19 (Note 2)	66,644	63,563	62,488	63,148									255,843	FY19	57,118
<b>OTHER COLLECTION USE</b>															
Total Use of Champaign County Historical Archives													-		
In-House Circulation of circulating electronic equipment	18	9	26	34									87		
TUFL items sent to other libraries for interlibrary loan	5,310	5,525	5,075	5,642									21,552		
Total Other Collection Use	5,328	5,534	5,101	5,676	-	-	-	-	-	-	-	-	21,639		
<b>TOTAL USE OF COLLECTION (Note 10)</b>	<b>71,972</b>	<b>69,097</b>	<b>67,589</b>	<b>68,824</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>277,482</b>		
Total circulation using self-check FY17	13,525	13,858	12,589	12,806	12,493	11,707	13,668	12,115	13,524	11,594	12,255	10,754	150,888	FY17	
Percentage self-check FY17	19%	20%	19%	19%	19%	18%	20%	20%	19%	18%	18%	16%	19%		
Total circulation using self-check FY18	13,158	12,235	12,356	11,932	11,710	9,708	11,213	10,016	11,856	9,788	10,292	12,512	136,776	FY18	(14,112)
Percentage self-check FY18	19%	19%	19%	18%	18%	14%	16%	16%	17%	15%	16%	19%	17%		
Total circulation using self-check FY19	11,626	10,885	10,895	10,065									43,471	FY19	5,722
Percentage self-check FY19	17%	17%	17%	16%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	16.99%		
Total circulation of downloadables FY17 (Note 9)	2,692	2,378	2,195	2,259	2,268	2,313	2,655	2,127	2,518	2,372	2,519	2,579	28,875	FY17	
Percentage downloadable FY17	4%	3%	3%	3%	3%	3%	4%	3%	4%	4%	4%	4%	4%		
Total circulation of downloadables FY18 (Note 9)	2,749	2,699	2,387	2,433	2,496	2,727	2,630	2,343	2,903	2,556	2,974	3,225	32,122	FY18	3,247
Percentage downloadable FY18	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	5%	5%	4%		
Total circulation of downloadables FY19 (Note 9)	3,432	3,637	3,127	3,188									13,384	FY19	5,549
Percentage downloadable FY19	5%	6%	5%	5%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5.23%		
<b>REFERENCE QUESTIONS</b>															
Total numbers of all Reference Qs library-wide FY17	5,616	5,498	5,120	5,108	5,095	4,734	5,792	5,016	6,040	5,453	5,949	5,700	65,121	FY17	
Total numbers of all Reference Qs library-wide FY18 (Note 3)	5,793	6,153	5,079	5,011	4,634	4,819	5,988	5,456	5,888	5,482	5,222	6,213	65,738	FY18	617
Total numbers of all Reference Qs library-wide FY19 (Note 3)	5,667	5,717	4,542										15,926	FY19	(1,099)
<b>INTERNET</b>															
Total number of views of library homepage FY17	47,859	52,330	42,253	44,767	43,792	50,509	49,369	37,037	42,193	41,325	42,049	42,122	535,605	FY17	
Total number of views of library homepage FY18 (Note 4)	45,828	47,907	36,524	39,080	38,679	36,609	43,429	35,444	39,120	39,610	36,537	38,246	477,013	FY18	(58,592)
Total number of views of library homepage FY19 (Note 4)	40,851	39,158	35,905	37,620									153,534	FY19	23,275
Total number unique webpage users/visits FY17	12,138	12,995	11,418	11,809	11,713	11,766	12,992	9,773	11,931	11,308	10,772	10,301	138,916	FY17	
Total number unique webpage users/visits FY18	11,940	12,944	9,893	10,038	10,179	9,543	11,232	8,825	9,795	9,598	9,070	9,319	122,376	FY18	(16,540)
Total number unique webpage users/visits FY19	9,685	10,217	8,697	9,976									38,575	FY19	3,798
Total number searches in CU Online/LHO FY17	47,743	48,064	45,632	49,287	59,522	54,596	56,067	47,335	58,386	52,625	48,592	49,045	616,894	FY17	
Total number searches in CU Online/LHO FY18	49,581	46,166	45,004	46,168	36,255	44,710	45,861	41,763	48,782	52,983	50,044	50,742	558,059	FY18	(58,835)
Total number searches in CU Online/LHO FY19	47,635	48,962	45,185	40,322									182,104	FY19	41,353
Total # of public computer sessions FY17	4,987	5,308	4,626	4,741	4,270	4,206	4,398	4,088	4,659	4,151	4,406	4,677	54,517	FY17	

Total # of public computer sessions FY18 (Note 5)	4,732	5,159	4,263	4,917	3,702	3,885	3,803	3,589	4,100	3,996	3,922	4,062	50,130	FY18	(4,387)
Total # of public computer sessions FY19 (Note 5)	4,196	4,322	3,525										12,043	FY19	(2,111)
Total # of hours of public computers used FY17	3,860	4,001	3,589	3,700	3,396	3,512	3,762	3,281	3,686	3,377	3,531	3,331	43,026	FY17	
Total # of hours of public computers used FY18 (Note 6)	3,470	3,964	3,370	3,925	4,051	4,078	3,726	2,752	3,638	3,354	3,208	3,494	43,030	FY18	4
Total # of hours of public computers used FY19 (Note 6)	3,716	3,668	3,025										10,409	FY19	(395)
<b>VOLUNTEERS</b>															
Total number of volunteer hours in whole library FY17	155	136	257	200	142	139	171	167	160	176	115	335	2,152	FY17	
Total number of volunteer hours in whole library FY18 (Note 7)	272	389	366	386	190	131	320	132	245	196	209	275	3,111	FY18	959
Total number of volunteer hours in whole library FY19 (Note 7)	232	161	134										527	FY19	(501)
<b>MISCELLANEOUS</b>															
Door count--monthly total for library FY17	31,331	34,038	31,633	31,696	31,111	28,346	30,272	29,001	33,781	32,954	30,971	30,841	375,975	FY17	
Door count--monthly total for library FY18	31,120	34,358	28,718	31,968	31,041	27,568	30,387	28,677	32,331	30,779	30,102	28,747	365,796	FY18	(10,179)
Door count--monthly total for library FY19	29,228	31,702	28,621	31,939									121,490	FY19	27,294
Total number of notary stamps per month FY17	434	528	475	441	436	400	351	411	353	440	414	498	5,181	FY17	
Total number of notary stamps per month FY18	410	406	354	346	414	338	434	571	576	439	509	460	5,257	FY18	76
Total number of notary stamps per month FY19	441	579	399	384									1,803	FY19	634
Library room use--total number bookings FY17	35	45	53	61	54	47	49	46	46	49	39	34	558	FY17	
Library room use--total number bookings FY18	48	43	43	53	42	41	48	36	50	51	50	36	541	FY18	(17)
Library room use--total number bookings FY19	50	55	42										147	FY19	13
Study room use--total number bookings FY17	148	146	173	174	165	150	177	168	172	151	162	166	1,952	FY17	
Study room use--total number bookings FY18 (Note 8)	172	187	201	194	170	160	144	166	182	174	159	159	2,068	FY18	116
Study room use--total number bookings FY19 (Note 8)	165	202	206										573	FY19	13

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources (MyMediaMall/Zinio). Definition of circulation from IPLAR:

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted."

Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.

Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.

Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 8) This number only includes study room bookings.

Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan

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