



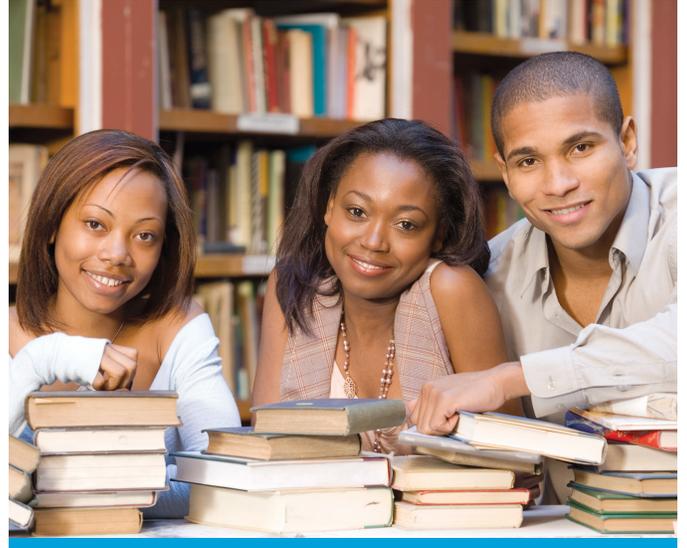
CU Catalog

WE INVITE YOU to join the Friends to participate in Friend's activities or just to support your library—a well-loved community information center.

With your annual membership you will receive early admission to the spring, summer, and fall book sales on "Members Night." Most important, you'll gain the satisfaction of supporting a successful organization.

LEARN MORE ONLINE @

urbanafreelibrary.org/support-us/friends-urbana-free-library



FAQ for Borrowers Residing Outside Champaign- Urbana



The Urbana Free Library

210 West Green Street • Urbana, Illinois 61801
217-367-4057 • urbanafreelibrary.org

The Urbana Free Library (The UFL) is a member of the Illinois Heartland Library System (IHLS) and welcomes patrons who have valid cards from public libraries throughout Illinois.

Q *Can I use my home library card to check out at The UFL?*

A Yes, but you will have two separate accounts—one for **CU Catalog**, the shared catalog of the Champaign-Urbana public libraries, and one for SHARE, the IHLS catalog. To register, bring your unexpired home library card and photo ID to the circulation desk. Your **CU Catalog** account will expire when your home library card expires.

Q *How do I renew items?*

A Access your account in **CU Catalog**, stop by the circulation desk or a self-check kiosk, or call 217-367-4057. Items checked out at libraries other than the Champaign-Urbana public libraries must be renewed separately through those libraries.

Q *Will I receive notices about holds, due dates, and overdue items?*

A You may choose to receive your library notices by email and text message, but your carrier's standard message or data rates may apply. Without an email address or text messages, you will **not** receive notices. Failure to receive these courtesy notices does not excuse late fees or charges.

Q *Where do I pay my late fees?*

A You may pay late fees and charges for all items from the Champaign-Urbana public libraries at The UFL or Champaign Public Library. Late fees for items checked out from other libraries must be paid at those libraries.

Q *Where do I return library materials?*

A We recommend that you return items where they were checked out. The UFL is not able to check in items from libraries other than the Champaign-Urbana public libraries.

Q *How can I request items?*

A You may request items through **CU Catalog**. Go to urbanafreelibrary.org and select “**Search CU Catalog**.” If you have registered to receive email or text message notices, you will be notified when materials are available. Or, you can check your account online at any time.

You may request up to 20 items at a time from The UFL. To request materials not available in **CU Catalog**, place a request through your home library.

Q *Is there a limit to how many items I can check out?*

A Most quantity limits are the same as those for other UFL cardholders. New and bestseller books are limited to 20, with a total limit of 100 UFL items.

Q *Do the Champaign-Urbana public libraries have different policies?*

A Yes. Quantity limits on checkout, hold requests, late fees, and other policies may differ. Although The UFL and Champaign Public Library are partners in **CU Catalog**, they remain independent libraries with separate governing boards.