**THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY23-FY24**

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | FY YTD total | | Difference: YTD FY24 Dec minus YTD FY23 Dec |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **PROGRAMS** | | | | | | | | | | | | | | | |
| Total number all library programs FY23 | 48 | 48 | 53 | 57 | 48 | 44 | 48 | 47 | 56 | 54 | 56 | 58 | 617 | FY23 | |
| Total number all library programs FY24 | 55 | 47 | 52 | 59 | 53 | 44 | | | | | | | 310 | FY24 | 12 |
| | | | | | | | | | | | | | | | |
| Total number all program attendees FY23 | 908 | 784 | 977 | 1,548 | 840 | 821 | 891 | 976 | 1,608 | 2,097 | 1,474 | 1,635 | 14,559 | FY23 | |
| Total number all program attendees FY24 | 1,163 | 1,077 | 1,197 | 2,256 | 1,775 | 1,508 | | | | | | | 8,976 | FY24 | 3,098 |
| | | | | | | | | | | | | | | | |
| Total number of additional views of recorded programs FY23 (Note 11) | | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | - | 3 | FY23 | |
| Total number of additional views of recorded programs FY24 | | | | | | | | | | | | | - | FY24 | - |
| **LIBRARY CARDS** | | | | | | | | | | | | | | | |
| Total number of current cardholders (R/NR) at end of month FY23 | 14,018 | 14,035 | 14,009 | 15,222 | 15,176 | 14,166 | 14,209 | 14,225 | 14,365 | 14,510 | 14,625 | 14,807 | 14,807 | FY23 | 1,420 |
| Total number of current cardholders (R/NR) at end of month FY24 | 15,008 | 15,202 | 15,304 | 10,876 | 15,565 | 15,586 | | | | | | | | FY24 | |
| **COLLECTION** | | | | | | | | | | | | | | | |
| Total collection size FY23 | 397,260 | 401,107 | 401,169 | 400,811 | 399,838 | 398,163 | 396,218 | 394,949 | 395,080 | 395,067 | 395,067 | 395,535 | 395,535 | FY23 | |
| Total collection size FY24 (Note 1) | 390,575 | 394,319 | 385,354 | 388,654 | 389,498 | 388,535 | | | | | | | | FY24 | |
| | | | | | | | | | | | | | | | |
| Cumulative total number of linear feet of Archives collection FY23 | | | | | | | | | | | | | 6,130 | FY23 | |
| Cumulative total number of linear feet of Archives collection FY24 | | | | | | | | | | | | | 6,130 | FY24 | |
| **CIRCULATION** | | | | | | | | | | | | | | | |
| Total circulation of all items (including self-check) FY23 | 57,867 | 58,035 | 52,712 | 57,531 | 56,102 | 56,333 | 58,989 | 54,375 | 59,059 | 55,328 | 56,027 | 56,667 | 679,025 | FY23 | |
| Total circulation of all items (including self-check) FY24 (Note 2) | 57,832 | 56,962 | 54,405 | 57,068 | 56,068 | 57,849 | | | | | | | 340,184 | FY24 | 1,604 |
| | | | | | | | | | | | | | | | |
| **OTHER COLLECTION USE** | | | | | | | | | | | | | | | |
| In-House Circulation of circulating electronic equipment | 6 | 1 | - | 22 | 22 | 29 | | | | | | | | | |
| TUFL items sent to other libraries for interlibrary loan | 3,220 | 3,199 | 3,207 | 3,359 | 3,013 | 3,051 | | | | | | | | | |
| **Total Other Collection Use** | 3,226 | 3,200 | 3,207 | 3,381 | 3,035 | 3,080 | - | - | - | 0 | - | - | - | | |
| **TOTAL USE OF COLLECTION (Note 9)** | 61,058 | 60,162 | 57,612 | 60,449 | 59,103 | 60,929 | - | - | - | - | - | - | 359,313 | | |
| | | | | | | | | | | | | | | | |
| Total circulation using self-check FY23 | 11,426 | 11,417 | 9,669 | 10,574 | 11,070 | 9,927 | 12,041 | 10,593 | 11,322 | 9,683 | 9,395 | 11,521 | 128,638 | FY23 | |
| Percentage self-check FY23 | 20% | 20% | 18% | 18% | 20% | 18% | 20% | 19% | 19% | 18% | 17% | 20% | 19% | | |
| Total circulation using self-check FY24 | 11,427 | 10,869 | 9,845 | 10,316 | 9,951 | 9,867 | | | | | | | 62,275 | FY24 | (1,808) |
| Percentage self-check FY24 | 20% | 19% | 18% | 18% | 18% | 17% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 18% | | |
| | | | | | | | | | | | | | | | |
| Total circulation of downloadables FY23 | 9,827 | 9,229 | 8,531 | 8,862 | 8,949 | 9,952 | 10,364 | 9,702 | 10,063 | 9,510 | 10,310 | 10,545 | 115,844 | FY23 | |
| Percentage downloadable FY23 | 17% | 16% | 16% | 15% | 16% | 18% | 18% | 18% | 17% | 17% | 18% | 19% | 17% | | |
| Total circulation of downloadables FY24 (Note 10) | 11,082 | 11,126 | 10,596 | 12,075 | 12,919 | 13,434 | | | | | | | 71,232 | FY24 | 15,882 |
| Percentage downloadable FY24 | 19% | 20% | 19% | 21% | 23% | 23% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 21% | | |
| **REFERENCE QUESTIONS** | | | | | | | | | | | | | | | |
| Total numbers of all Reference Qs library-wide FY23 | 4,324 | 4,506 | 3,788 | 3,861 | 3,615 | 2,723 | 3,612 | 3,255 | 3,840 | 3,882 | 4,298 | 4,394 | 46,098 | FY23 | |
| Total numbers of all Reference Qs library-wide FY24 (Note 3) | 4,761 | 4,696 | 3,501 | 3,934 | 3,703 | 3,469 | | | | | | | 24,064 | FY24 | 1,247 |
| **INTERNET** | | | | | | | | | | | | | | | |
| Total number of views of library homepage FY23 | 28,083 | 30,732 | 25,483 | 23,256 | 23,614 | 20,584 | 27,003 | 25,085 | 26,010 | 24,096 | 23,708 | 24,139 | 301,793 | FY23 | |
| Total number of views of library homepage FY24 (Note 4) | 26,496 | 24,720 | 28,069 | 28,613 | 24,889 | 20,137 | | | | | | | 152,924 | FY24 | 1,172 |
| | | | | | | | | | | | | | | | |
| Total number unique webpage users/visits FY23 | 8,132 | 9,938 | 9,919 | 8,176 | 9,210 | 7,916 | 9,220 | 9,482 | 9,478 | 9,752 | 8,714 | 8,777 | 108,714 | FY23 | |
| Total number unique webpage users/visits FY24 | 9,229 | 9,154 | 8,974 | 9,276 | 8,710 | 7,907 | | | | | | | 53,250 | FY24 | (41) |
| | | | | | | | | | | | | | | | |
| Total number searches in CU Online/LHO FY23 | 33,918 | 33,953 | 31,578 | 33,312 | 29,976 | 32,581 | 38,673 | 33,074 | 36,238 | 44,055 | 54,946 | 33,080 | 435,384 | FY23 | |
| Total number searches in CU Online/LHO FY24 | 37,661 | 40,818 | 52,956 | 58,927 | 58,975 | 45,996 | | | | | | | 295,333 | FY24 | 100,015 |
| | | | | | | | | | | | | | | | |
| Total # of public computer sessions FY23 | 1,603 | 1,960 | 1,830 | 2,087 | 1,928 | 1,529 | 1,699 | 1,880 | 1,745 | 1,745 | 1,884 | 1,988 | 21,878 | FY23 | |
| Total # of public computer sessions FY24 (Notes 5) | 1,904 | 2,065 | 1,766 | 1,800 | 1,797 | 1,563 | | | | | | | 10,895 | FY24 | (42) |
| | | | | | | | | | | | | | | | |
| Total # of hours of public computers used FY23 | 1,433 | 1,743 | 1,875 | 2,193 | 2,354 | 1,790 | 2,068 | 2,064 | 1,903 | 1,903 | 2,018 | 2,196 | 23,540 | FY23 | |
| Total # of hours of public computers used FY24 (Note 6) | 2,129 | 2,162 | 1,770 | 1,830 | 2,553 | 1,678 | | | | | | | 12,122 | FY24 | 734 |
| **VOLUNTEERS** | | | | | | | | | | | | | | | |
| Total number of volunteer hours in whole library FY23 | 305 | 248 | 357 | 326 | 322 | 190 | 300 | 365 | 446 | 258 | 140 | 203 | 3,460 | FY23 | |
| Total number of volunteer hours in whole library FY24 (Note 7) | 212 | 225 | 264 | 247 | 287 | 287 | | | | | | | 1,523 | FY24 | (226) |
| **MISCELLANEOUS** | | | | | | | | | | | | | | | |
| Door count--monthly total for library FY23 | 16,675 | 17,585 | 17,132 | 18,272 | 18,452 | 15,088 | 16,780 | 16,341 | 18,364 | 15,274 | 18,149 | 19,179 | 207,291 | FY23 | |
| Door count--monthly total for library FY24 | 18,947 | 19,696 | 17,756 | 20,184 | 19,954 | 17,922 | | | | | | | 114,459 | FY24 | 11,255 |
| | | | | | | | | | | | | | | | |
| Total number of notary stamps per month FY23 | 443 | 413 | 348 | 324 | 333 | 411 | 300 | 353 | 316 | 316 | 361 | 311 | 4,229 | FY23 | |

| | | | | | | | | | | | | | Total | Year | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Total number of notary stamps per month FY24 | 363 | 489 | 458 | 469 | 363 | 403 | | | | | | | **2,545** | FY24 | 273 |
| Library room use--total number bookings FY23 | 15 | 14 | 25 | 27 | 26 | 27 | 28 | 23 | 27 | 38 | 26 | 23 | **299** | FY23 | |
| Library room use--total number bookings FY24 | 25 | 26 | 36 | 29 | 29 | 36 | | | | | | | **181** | FY24 | 47 |
| Study room use--total number bookings FY23 | 114 | 142 | 129 | 133 | 151 | 109 | 141 | 177 | 198 | 198 | 173 | 136 | **1,801** | FY23 | |
| Study room use--total number bookings FY24 (Note 8) | 152 | 196 | 193 | 163 | 177 | 163 | | | | | | | **1,044** | FY24 | 266 |

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted." counted.

Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.

Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.

Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 8) This number only includes study room bookings.

Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan

Note 11) This is based on the number of additional views of the previous months' programs.