THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY23-FY24

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Diffrrfncf: YTD FY24 Nov minus YTD FY23 Nov
PROGRAMS															
Total number all library programs FY23	48	48	53	57	48	44	48	47	56	54	56	58	617	FY23	
Total number all library programs FY24	55	47	52	59	53								266	FY24	12
Total number all program attendees FY23	908	784	977	1,548	840	821	891	976	1,608	2,097	1,474	1,635	14,559	FY23	
Total number all program attendees FY24	1,163	1,077	1,197	2,256	1,775								7,468	FY24	2,411
Total number of additional views of recorded programs FY23 (Note 12)		0	0	0	0	0	3	0	0	0	0	-	3	FY23	
Total number of additional views of recorded programs FY24													-	FY24	-
LIBRARY CARDS															
Total number of current cardholders (R/NR) at end of month FY23	14,018	14,035	14,009	15,222	15,176	14,166	14,209	14,225	14,365	14,510	14,625	14,807	14,807	FY23	389
Total number of current cardholders (R/NR) at end of month FY24	15,008	15,202	15,304	10,876	15,565									FY24	
COLLECTION															
Total collection size FY23	397,260	401,107	401,169	400,811	399,838	398,163	396,218	394,949	395,080	395,067	395,067	395,535	395,535	FY23	
Total collection size FY24 (Note 1)	390,575	394,319	385,354	388,654	389,498									FY24	
Cumulative total number of linear feet of Archives collection FY23													6,130	FY23	
Cumulative total number of linear feet of Archives collection FY24													6,130	FY24	
CIRCULATION															
Total circulation of all items (including self-check) FY23	57,867	58,035	52,712	57,531	56,102	56,333	58,989	54,375	59,059	55,328	56,027	56,667	679,025	FY23	
Total circulation of all items (including self-check) FY24 (Note 2)	57,832	56,962	54,405	57,068	56,068								282,335	FY24	88
OTHER COLLECTION USE															
In-House Circulation of circulating electronic equipment	6	1	-	22	22										
TUFL items sent to other libraries for interlibrary loan	3,220	3,199	3,207	3,359	3,013										
Total Other Collection Use	3,226	3,200	3,207	3,381	3,035	-	-	-	-	0	-	-	-		
TOTAL USE OF COLLECTION (Note 10)	61,058	60,162	57,612	60,449	59,103	-	-	-	-	-	-	-	298,384		
Total circulation using self-check FY23	11,426	11,417	9,669	10,574	11,070	9,927	12,041	10,593	11,322	9,683	9,395	11,521	128,638	FY23	
Percentage self-check FY23	20%	20%	18%	18%	20%	18%	20%	19%	19%	18%	17%	20%	19%		
Total circulation using self-check FY24	11,427	10,869	9,845	10,316	9,951								52,408	FY24	(1,748)
Percentage self-check FY24	20%	19%	18%	18%	18%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	19%		
Total circulation of downloadables FY23	9,827	9,229	8,531	8,862	8,949	9,952	10,364	9,702	10,063	9,510	10,310	10,545	115,844	FY23	
Percentage downloadable FY23	17%	16%	16%	15%	16%	18%	18%	18%	17%	17%	18%	19%	17%		
Total circulation of downloadables FY24 (Note 11)	11,082	11,126	10,596	12,075	12,919								57,798	FY24	12,400
Percentage downloadable FY24	19%	20%	19%	21%	23%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	20%		
REFERENCE QUESTIONS															
Total numbers of all Reference Qs library-wide FY23	4,324	4,506	3,788	3,861	3,615	2,723	3,612	3,255	3,840	3,882	4,298	4,394	46,098	FY23	
Total numbers of all Reference Qs library-wide FY24 (Note 3)	4,761	4,696	3,501	3,934	3,703								20,595	FY24	501
INTERNET															
Total number of views of library homepage FY23	28,083	30,732	25,483	23,256	23,614	20,584	27,003	25,085	26,010	24,096	23,708	24,139	301,793	FY23	
Total number of views of library homepage FY24 (Note 4)	26,496	24,720	28,069	28,613	24,889								132,787	FY24	1,619
Total number unique webpage users/visits FY23	8,132	9,938	9,919	8,176	9,210	7,916	9,220	9,482	9,478	9,752	8,714	8,777	108,714	FY23	
Total number unique webpage users/visits FY24	9,229	9,154	8,974	9,276	8,710								45,343	FY24	(32)
Total number searches in CU Online/LHO FY23	33,918	33,953	31,578	33,312	29,976	32,581	38,673	33,074	36,238	44,055	54,946	33,080	435,384	FY23	
Total number searches in CU Online/LHO FY24	37,661	40,818	52,956	58,927	58,975								249,337	FY24	86,600
Total # of public computer sessions FY23	1,603	1,960	1,830	2,087	1,928	1,529	1,699	1,880	1,745	1,745	1,884	1,988	21,878	FY23	
Total # of public computer sessions FY24 (Notes 5 & 6)	1,904	2,065	1,766	1,800	1,797								9,332	FY24	(76)
Total # of hours of public computers used FY23	1,433	1,743	1,875	2,193	2,354	1,790	2,068	2,064	1,903	1,903	2,018	2,196	23,540	FY23	
Total # of hours of public computers used FY24 (Note 7)	2,129	2,162	1,770	1,830	2,553								10,444	FY24	846
VOLUNTEERS															
Total number of volunteer hours in whole library FY23	305	248	357	326	322	190	300	365	446	258	140	203	3,460	FY23	
Total number of volunteer hours in whole library FY24 (Note 8)	212	225	264	247	287								1,236	FY24	(323)
MISCELLANEOUS															
Door count--monthly total for library FY23	16,675	17,585	17,132	18,272	18,452	15,088	16,780	16,341	18,364	15,274	18,149	19,179	207,291	FY23	
Door count--monthly total for library FY24	18,947	19,696	17,756	20,184	19,954								96,537	FY24	8,421
Total number of notary stamps per month FY23	443	413	348	324	333	411	300	353	316	316	361	311	4,229	FY23	

	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12	Total	FY	
Total number of notary stamps per month FY24	363	489	458	469	363								**2,142**	FY24	281
Library room use--total number bookings FY23	15	14	25	27	26	27	28	23	27	38	26	23	**299**	FY23	
Library room use--total number bookings FY24	25	26	36	29	29								**145**	FY24	38
Study room use--total number bookings FY23	114	142	129	133	151	109	141	177	198	198	173	136	**1,801**	FY23	
Study room use--total number bookings FY24 (Note 9)	152	196	193	163	177								**881**	FY24	212

Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources. The change in collection size from March to April 2022 represents a clarification from the Illinois State Library and subsequent shift by the Digital Library of Illinois consortium, which changes the way local digital titles that are interlibrary loaned are counted for the IPLAR, while overall collections to patrons were not impacted.

Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."

Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."

Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted." counted.

Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.

Note 6) March - June 2022 Computer lab sessions were undercounted.

Note 7) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.

Note 8) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.

Note 9) This number only includes study room bookings.

Note 10) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.

Note 11) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan

Note 12) This is based on the number of additional views of the previous months' programs, so July 2021 does not have a number, since June 2021 was FY23.