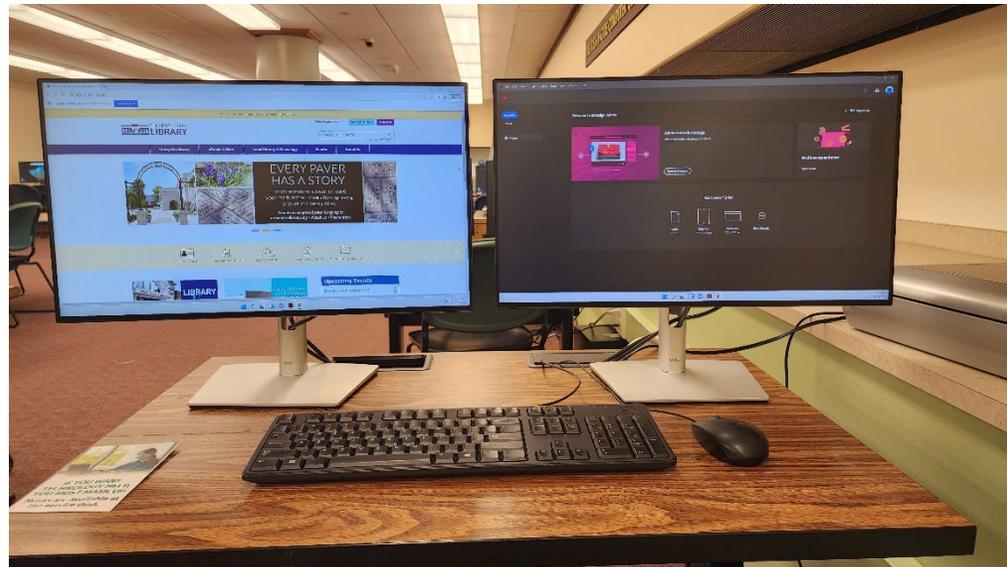


# Serving Our Public 4.0: Chapter 12

Leon D. Wilson, Information Technology Manager

# Chapter 12: Technology

- The Library meets the State technology standards for Illinois public libraries.
- The Library continuously strives to improve its technological services, resources, and access.
- The Library protects the integrity, safety, and security of its technological environment.
- The Library maintains, troubleshoots, repairs, and replaces computer hardware and software.
- The Library ensures adequate technological access and maintains appropriate hardware and software to accommodate library operations and patron needs.
- The Library participates in the Illinois telecommunications backbone (i.e., the Illinois Century Network).
- The Library provides a sufficient number of patron-accessible workstations on a per capita basis with minimal wait times.



# Serving Our Public 4.0:

## Chapter 2: *Governance & Administration*

## Chapter 4: *Access*

Celeste Choate, Executive Director

## Chapter 2: *Governance & Administration*

## Chapter 4: *Access*

- **The Library meets the State standards for Illinois public libraries in Governance & Administration and Access.**
  - The Library has a mission statement, strategic plan, and bylaws.
  - The Library Board reviews policies on a regular basis and the Library complies with Illinois and federal library laws.
  - The Library Board members have the opportunity to participate in library business at local, state, regional matters.
  - Library staff are developing a formal succession plan.
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- The Library provides access to a facility which meets the criteria listed.
  - Long-term space needs are being evaluated currently.
  - Furniture, including comfortable furniture for the reading rooms and new tables for the auditorium will be evaluated for purchase this fiscal year.
  - Updated wayfaring signage will be updated after the new Communications & Development Manager is settled in.