

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY16-FY17															
	Prior FY totals FY15 & FY16	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total	Difference: YTD FY17 Jul-May minus YTD FY16 Jul-May
PROGRAMS															
Total number all library programs FY16	861	66	56	66	81	69	54	52	62	77	77	73	75	808	FY16
Total number all library programs FY17	808	60	60	79	73	61	48	52	63	67	60	64		687	FY17 (46)
Total number all program attendees FY16	30,004	2,259	1,991	2,201	3,084	2,442	1,906	1,911	2,225	4,840	2,210	4,353	2,379	31,801	FY16
Total number all program attendees FY17	31,801	1,933	2,611	2,618	2,597	2,229	1,551	1,704	2,186	4,616	1,691	4,250		27,986	FY17 (1,436)
LIBRARY CARDS															
Total number of current cardholders (R/NR) at end of month FY16	12,898	12,907	12,962	12,927	12,965	12,974	13,000	12,962	12,957	12,886	12,881	12,834	12,762	12,762	FY16
Total number of current cardholders (R/NR) at end of month FY17	12,762	12,695	12,488	12,584	12,559	12,534	12,489	12,454	12,425	12,349	12,346	12,338		-	FY17
COLLECTION															
Total collection size FY16 (note 1)	294,967	296,286	296,824	297,346	297,745	297,566	298,083	298,550	354,340	356,428	357,661	361,127	362,784	362,784	FY16
Total collection size FY17	362,784	363,888	365,169	365,487	365,815	365,255	365,228	366,023	367,025	372,313	372,749	373,445		-	FY17
Cumulative total number of linear feet of Archives collection FY16	3,689												831	4,520	FY16
Cumulative total number of linear feet of Archives collection FY17	4,520														FY17
CIRCULATION															
Total circulation of all items (including self-check) FY16	804,047	71,854	68,640	64,699	67,509	67,309	68,345	72,394	68,805	75,486	70,029	70,333	71,770	837,173	FY16
Total circulation of all items (including self-check) FY17 (Notes 2 & 11)	837,173	71,415	70,478	67,280	69,057	65,982	66,806	69,567	61,943	70,910	64,743	67,023		745,204	FY17 (20,199)
Total circulation using self-check FY16	114,448	12,948	12,542	12,121	13,441	13,184	11,407	13,489	12,962	14,174	13,324	13,235	14,621	157,448	FY16
Percentage self-check FY16	14%	18%	18%	19%	20%	20%	17%	19%	19%	19%	19%	19%	20%	19%	
Total circulation using self-check FY17	157,448	13,525	13,858	12,589	12,806	12,493	11,707	13,668	12,115	13,524	11,594	12,255		140,134	FY17 (2,693)
Percentage self-check FY17	19%	19%	20%	19%	19%	19%	18%	20%	20%	19%	18%	18%		19%	
Total circulation of downloadables FY16	22,448	2,446	2,231	1,993	2,141	2,090	2,431	2,467	2,149	2,544	2,171	2,359	2,422	27,444	FY16
Percentage downloadable FY16	3%	3%	3%	3%	3%	3%	4%	3%	3%	3%	3%	3%	3%	3%	
Total circulation of downloadables FY17 (Note 9)	27,444	2,692	2,378	2,195	2,259	2,268	2,313	2,655	2,127	2,518	2,372	2,519		26,296	FY17 1,274
Percentage downloadable FY17	3%	4%	3%	3%	3%	3%	3%	4%	3%	4%	4%	4%		4%	
REFERENCE QUESTIONS															
Total numbers of all Reference Qs library-wide FY16	96,171	6,290	6,193	5,911	6,166	5,033	5,039	5,403	5,495	5,981	5,197	5,206	6,086	68,000	FY16
Total numbers of all Reference Qs library-wide FY17 (Note 3)	68,000	5,616	5,498	5,120	5,108	5,095	4,734	5,792	5,016	6,040	5,453	5,949		59,421	FY17 (2,493)
INTERNET															
Total number of views of library homepage FY16	561,253	48,503	50,381	48,505	47,749	47,001	45,253	50,602	44,813	47,040	42,833	44,315	45,827	562,822	FY16
Total number of views of library homepage FY17 (Note 4)	562,822	47,859	52,330	42,253	44,767	43,792	50,509	49,369	37,037	42,193	41,325	42,049		493,483	FY17 (23,512)
Total number unique webpage users/visits FY16	150,213	12,736	13,202	12,534	12,481	12,099	11,370	12,617	11,323	11,924	11,403	11,785	11,522	144,996	FY16
Total number unique webpage users/visits FY17	144,996	12,138	12,995	11,418	11,809	11,713	11,766	12,992	9,773	11,931	11,308	10,772		128,615	FY17 (4,859)
Total number searches in CU Online/LHO FY16	964,358	114,782	117,395	100,091	97,415	109,925	97,027	104,389	112,764	116,845	50,312	50,803	45,598	1,117,346	FY16
Total number searches in CU Online/LHO FY17	1,117,346	47,743	48,064	45,632	49,287	59,522	54,596	56,067	47,335	58,386	52,625	48,592		567,849	FY17 (503,899)
Total # of public computer sessions FY16	67,980	5,956	5,757	5,085	5,259	5,159	5,079	5,298	4,551	4,926	4,888	4,733	5,132	61,823	FY16
Total # of public computer sessions FY17 (Note 5)	61,823	4,987	5,308	4,626	4,741	4,270	4,206	4,398	4,088	4,659	4,151	4,406		49,840	FY17 (6,851)
Total # of hours of public computers used FY16	79,561	6,415	6,392	5,794	6,008	6,024	5,972	4,297	3,617	3,780	3,909	3,685	3,889	59,782	FY16
Total # of hours of public computers used FY17 (Note 6)	59,782	3,860	4,001	3,589	3,700	3,396	3,512	3,762	3,281	3,686	3,377	3,531		39,695	FY17 (16,198)
VOLUNTEERS															
Total number of volunteer hours in whole library FY16	2,506	201	233	234	294	300	187	164	203	255	299	211	252	2,831	FY16
Total number of volunteer hours in whole library FY17 (Note 7)	2,831	155	136	257	200	142	139	171	167	160	176	115		1,818	FY17 (762)

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MISCELLANEOUS																
Door count--monthly total for library FY16	334,402	39,101	39,842	35,580	18,167	33,422	30,164	32,293	31,163	35,123	32,668	31,220	32,248	390,991	FY16	
Door count--monthly total for library FY17 (Note 10)	390,991	31,331	34,038	31,633	31,696	31,111	28,346	30,272	29,001	33,781	32,954	30,971		345,134	FY17	(13,609)
Total number of notary stamps per month FY16	5,734	457	506	516	476	489	420	425	517	477	595	480	585	5,943	FY16	
Total number of notary stamps per month FY17	5,943	434	528	475	441	436	400	351	411	424	440	460		4,800	FY17	(558)
Library room use--total number bookings FY16	474	50	42	47	52	43	46	55	51	52	51	50	42	581	FY16	
Library room use--total number bookings FY17	581	35	45	53	61	54	47	49	46	46	49	39		524	FY17	(15)
Study room use--total number bookings FY16	1,911	141	147	121	186	140	123	141	148	152	175	184	158	1,816	FY16	
Study room use--total number bookings FY17 (Note 8)	1,816	148	146	173	174	165	150	177	168	172	151	162		1,786	FY17	128
Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.																
Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources (MyMediaMall/Zinio). Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."																
Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."																
Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted."																
Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations & in Archives. Adult computer lab; computers in Children's for adults; 2 of 9 computers in Archives (starting 4/2016) tabulated via PC Reservation.																
Note 6) Currently only includes the Adult Computer Lab and Parents' computers in Children's Department controlled by Envisionware. In April 2016, added 2 of 9 Archives computers to PC Res Usage. Later added																
Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.																
Note 8) This number only includes study room bookings.																
Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.																
Note 10) Door Count: Due to problems with the gates, October 2015 will not be complete. Green St. gates not counting during 10/1-10/20.																