

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison															
	Prior FY totals FY13 & FY14	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY total	YTD Jul to Apr FY15 minus FY14
<b>PROGRAMS</b>															
Total number all library programs	820	64	57	71	73	58	49	51	58	77	68	76	63	765	FY14
Total number all library programs	765	71	61	66	90	92	55	60	74	83	83	61	71	867	FY15 102
Total number all program attendees	29,387	1,701	1,640	2,162	2,281	2,303	1,415	1,552	1,657	2,582	4,657	4,036	1,965	27,951	FY14
Total number all program attendees	27,951	2,209	1,435	2,008	2,282	3,423	1,618	1,673	2,415	2,657	4,378	3,648	2,365	30,111	FY15 2,160
<b>LIBRARY CARDS</b>															
Total number of current cardholders (R/NR) at end of month	15,345	15,811	14,790	14,673	14,556	14,477	14,425	14,304	14,236	14,160	14,131	13,997	13,877	13,877	FY14
Total number of current cardholders (R/NR) at end of month	13,877	13,818	13,598	13,508	13,384	13,311	13,232	13,116	13,015	12,980	12,932	12,898	12,898	12,898	FY15 (979)
<b>COLLECTION</b>															
Total collection size (Note 1)	276,433	277,543	278,933	280,323	281,854	274,168	273,471	274,635	275,950	275,366	277,211	278,868	278,897	278,897	FY14
Total collection size	278,897	284,913	286,197	287,339	288,662	289,936	290,059	291,141	291,832	292,233	293,123	293,916	294,967	294,967	FY15 16,070
Cumulative total number of linear feet of Archives collection	3585.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9.00	2.20	3596.20	FY14
Cumulative total number of linear feet of Archives collection	3596.20	27.00	9.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	57.17	3689.37	FY15
<b>CIRCULATION</b>															
Total circulation of all items (including self-check) (Note 2)	822,170	71,590	68,407	62,310	65,401	65,702	64,335	65,012	58,618	67,526	59,306	60,387	64,701	773,295	FY14
Total circulation of all items (including self-check)	773,295	68,503	66,286	65,063	67,063	67,847	69,159	69,784	62,503	70,160	64,692	63,403	69,577	804,040	FY15 30,745
Total circulation using self-check	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2,707	6,503	7,641	16,851	FY14
Percentage self-check											5%	11%	12%		
Total circulation using self-check	16,851	7,272	8,186	8,041	8,689	9,430	9,183	8,723	9,524	11,333	10,555	10,760	12,752	114,448	FY15 (Of the total checkouts FY15, 136,889 were self-checked or downloaded, which is 17%.)
Percentage self-check		11%	12%	12%	13%	14%	13%	13%	15%	16%	16%	17%	18%	14%	
Total circulation of downloadables (Note 9)		1,802	1,770	1,624	1,697	1,589	1,794	2,062	1,718	2,069	2,020	2,109	2,187	22,441	FY15
Percentage downloadable		3%	3%	2%	3%	2%	3%	3%	3%	3%	3%	3%	3%	3%	
<b>REFERENCE QUESTIONS</b>															
Total numbers of all Reference Qs library-wide (Note 3)	136,946	12,092	12,466	10,843	11,355	10,397	8,834	9,996	11,336	10,951	10,819	10,167	11,299	130,555	FY14
Total numbers of all Reference Qs library-wide	130,555	11,837	11,789	10,239	9,123	7,310	4,773	5,588	6,303	7,484	6,746	6,737	8,242	96,171	FY15 (34,384)
<b>INTERNET</b>															
Total number of views of library homepage (Note 4)		45,642	48,013	43,461	45,092	42,521	39,099	45,619	41,824	44,119	40,171	39,459	45,083	520,103	FY14
Total number of views of library homepage	520,103	48,545	46,290	45,670	51,351	46,909	44,766	50,004	43,723	50,422	43,317	40,734	49,522	561,253	FY15 41,150
Total number unique webpage users/visits	163,574	11,769	13,159	12,361	12,304	11,680	11,022	12,184	11,436	11,970	11,667	11,206	11,924	142,682	FY14
Total number unique webpage users/visits	142,682	13,086	13,326	12,695	13,580	12,670	12,250	13,502	11,896	12,569	11,275	10,900	12,464	150,213	FY15 7,531
Total number searches in CU Online/LHO		77,478	74,692	73,438	75,745	71,846	87,047	84,171	64,659	62,294	55,770	63,104	62,059	852,303	FY14
Total number searches in CU Online/LHO	852,303	62,598	60,284	63,597	58,456	55,442	60,881	61,795	58,840	113,328	110,602	117,438	141,097	964,358	FY15 112,055
Total # of public computer sessions (Note 5)	103,681	8,595	8,540	7,265	7,945	6,514	5,853	6,055	5,436	6,390	6,163	5,844	6,309	80,909	FY14
Total # of public computer sessions	80,909	6,786	6,418	5,555	6,018	5,657	5,479	5,345	4,802	6,009	5,364	4,546	6,001	67,980	FY15 (12,929)
Total # of hours of public computers used (Note 6)		9,169	9,459	8,259	9,244	7,676	7,095	7,069	6,314	7,420	7,140	6,703	7,102	92,650	FY14
Total # of hours of public computers used	92,650	7,637	7,364	6,461	7,373	6,766	7,092	6,602	5,469	6,556	6,124	5,504	6,613	79,561	FY15 (13,090)

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<b>VOLUNTEERS</b>																
Total number of volunteer hours in whole library (Note 7)	3,514	272	311	351	405	310	200	182	265	298	268	275	241	3,377	FY14	
Total number of volunteer hours in whole library	3,377	217	188	147	285	199	124	112	179	259	307	280	210	2,506	FY15	(871)
<b>MISCELLANEOUS</b>																
Door count--monthly total for library	466,093	39,996	41,773	34,850	33,685	28,496	25,953	28,685	30,244	36,480	37,791	38,151	39,419	415,523	FY14	
Door count--monthly total for library (Note 10)	415,523	42,667	40,146	38,368	40,265	37,748	N/A	N/A	N/A	24,920	37,024	35,376	37,888	334,402	FY15	
Total number of notary stamps per month		608	761	592	703	706	431	399	465	596	909	639	647	7,456	FY14	
Total number of notary stamps per month	7,456	563	610	598	507	370	427	373	362	458	486	430	550	5,734	FY15	(1,722)
Library room use--total number bookings														-	FY14	
Library room use--total number bookings	-	38	24	38	44	50	41	40	38	41	39	49	32	474	FY15	
Study room use--total number bookings (Note 8)		151	138	141	180	151	149	171	163	202	190	187	134	1,957	FY14	
Study room use--total number bookings	1,957	129	133	161	194	216	132	156	154	180	162	162	132	1,911	FY15	(46)
Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.																
Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources (MyMediaMall/Zinio). Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."																
Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."																
Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted."																
Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations & in Archives. Adult computer lab & computers in Children's for adults tabulated via PC Reservation.																
Note 6) Currently only includes the Adult Computer Lab and Parents' computers in Children's Department controlled by Envisionware.																
Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.																
Note 8) This number only includes study room bookings.																
Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud																
Note 10) <b>Door Count:</b> November 2014 does not include November 19 due to software error. December 2014, January 2015, and February 2015 are not available due to software error. March 2015 accounts for 3/13/15-3/31/15; first part of month is unavailable due to software error.																
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